

January 19, 2021 \*\*\*Virtual Meeting\*\*\* 9:30 a.m.

## \*\*\*Refer to Page 3 of the Agenda for Meeting Access Information\*\*\*

#### Call to Order - R. Thomas Slusser, FSL, Board President

- Welcome and Introductions
- Mission of the Board

#### Approval of Minutes (p. 5-59)

- Board Meeting October 6, 2020
- Formal Hearing October 6, 2020
- Exam Committee Meeting November 20, 2020
- For informational purposes Informal Conferences December 1, 2020

#### Ordering and Approval of Agenda

#### **Public Comment**

The Board will receive public comment on agenda items at this time. The Board will not receive comment on any pending regulation process for which a public comment period has closed or any pending or closed complaint or disciplinary matter.

\*\*\*For more information and instructions related to public comment, please refer to page 3 of the Agenda\*\*\*

#### Agency Report - David E. Brown, DC, Director and Barbara Allison-Bryan, MD, Deputy Director

#### Presentations (pages 61-63)

- Health Practitioners' Monitoring Program Barbara Allison-Bryan, M.D., Deputy Director
- Inspections Update Melody Morton, Inspections Manager, Enforcement

#### Staff Reports (p. 65-71)

- Executive Director's Report Corie E. Tillman Wolf, JD, Executive Director
- Discipline Report Kelley Palmatier, JD, Deputy Executive Director
- Licensing Report Sarah Georgen, Licensing and Operations Manager

## Board Counsel Report - Erin Barrett, Assistant Attorney General

#### **Committee and Board Member Reports**

- Report from the Board of Health Professions Louis R. Jones, FSL
- Examination Committee Mia Mimms, FSL
- International Conference Report Blair Nelsen, FSL

#### Legislative and Regulatory Report - Elaine Yeatts, Senior Policy Analyst (p. 73)

- Report on Status of Regulations
- Report on 2021 General Assembly

#### Board Discussion and Action - Elaine Yeatts/Corie Tillman Wolf (p. 102)

- Consideration of Revisions to Guidance Document 65-11, Inspection Guidance Document
  - Location of Preparation Room at Funeral Establishment Property
- Review of Guidance Document 65-3 for Readoption, Guidelines for Processing Applications for Licensure: Examination, Endorsement and Reinstatement
- Consideration of Additional Guidance Licensure of Funeral Directors and Embalmers Educational Requirements, Board-approved Programs, and Intern Reporting

Next Meeting - April 6, 2021

## **Meeting Adjournment**

This information is in **DRAFT** form and is subject to change. The official agenda and packet will be approved by the public body at the meeting and will be available to the public pursuant to Virginia Code Section 2.2-3707(F).

## Virginia Board of Funeral Directors and Embalmers Instructions for Accessing January 19, 2021 Virtual Quarterly Board Meeting and Providing Public Comment

- Access: Perimeter Center building access for this meeting remains restricted to the public due to the COVID-19 pandemic. To observe this virtual meeting, use one of the options below. Participation capacity is limited and is on a first come, first serve basis due to the capacity of CISCO WebEx technology.
- Written Public Comment: Written comments are <u>strongly preferred</u> due to the limits of the electronic meeting platform and should be received by email to <u>Corie.Wolf@dhp.virginia.gov</u> no later than 3:00 p.m. on January 15, 2021. The written comments will be made available to the Board members for review prior to the meeting.
- **Oral Public Comment**: Oral comments will be received during the full board meeting from persons who have submitted an email to <u>Corie.Wolf@dhp.virginia.gov</u> no later than 3:00 p.m. on January 15, 2021 indicating that they wish to offer oral comment. Comment may be offered by these individuals when their name is announced by the Board President. Comments will be restricted to 2 minutes each; the maximum allotted time for public comment will be 30 minutes.
- Public participation connections will be muted following the public comment period.
- Should the Board enter into a closed session, public participants will be blocked from seeing and hearing the discussion. When the Board re-enters into open session, public participation connections to see and hear the discussions will be restored.
- Please call from a location without background noise.
- Dial (804) 367-4479 to report an interruption during the broadcast.
- FOIA Council Electronic Meetings Public Comment form for submitting feedback on this electronic meeting may be accessed at

http://foiacouncil.dls.virginia.gov/sample%20letters/welcome.htm

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Meeting number (access code): 178 012 0975

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# APPROVAL OF MINUTES



October 6, 2020

The Virginia Board of Funeral Directors and Embalmers convened virtually via WebEx for a full board meeting on Tuesday, October 6, 2020, with staff coordination on-site at the Department of Health Professions, Perimeter Center, 9960 Mayland Drive, Henrico, Virginia.

## **BOARD MEMBERS PRESENT:**

Mia F. Mimms, FSL, JD, President (On-site) R. Thomas Slusser, Jr., FSL, Vice-President (Virtually) Kenneth Scott Hickey, M.D., Citizen Member, Secretary-Treasurer (Virtually) Jason Graves, FSL (Virtually) Muhammad Hanif, Citizen Member (Virtually) Louis R. Jones, FSL (Virtually) Blair H. Nelsen, FSL (Virtually) Joseph Frank Walton, FSL (Virtually) Joseph Michael Williams, FSL (Virtually)

## DHP STAFF PRESENT FOR ALL OR PART OF THE MEETING:

Barbara Allison-Bryan, M.D., Deputy Director, DHP (Virtual) Erin Barrett, Assistant Attorney General, Board Counsel (On-Site) David Brown, D.C., Director, DHP (Virtual) Sarah Georgen, Licensing and Operations Manager (On-Site) Kelley Palmatier, Deputy Executive Director (Virtual) Corie Tillman Wolf, Executive Director (Virtual) Heather Wright, Program Manager (On-Site) Elaine Yeatts, Sr. Policy Analyst (Virtual)

## **OTHER GUESTS PRESENT (VIRTUAL)**

Suja Amir David Bashline, FSL Angela Bezik, Virginia Funeral Directors' Association Chris Doughty Paul Harris, Regulatory Support Services, Inc. Caressa Hughes Scott Johnson Bo Keeney, Association of Independent Funeral Homes of Virginia Bruce Keeney, Association of Independent Funeral Homes of Virginia Chavela Painter\* Kate Masters Dianne Rencsok, Funeral Consumers Alliance of the Virginia Blue Ridge Samuel Rhue, Sr., FSL, John Tyler Community College Barry Robinson, Virginia Mortician's Association Virginia Board of Funeral Directors and Embalmers Full Board Meeting October 6, 2020 Page 2 of 11

Laurence Spiaggi, FSL Lauren Thomas, The International Conference of Funeral Service Examining Boards Ben Traynham Lacy Whittaker, Virginia Funeral Directors' Association

\*participant indicates attendance to count toward continuing education requirements

## CALL TO ORDER

Ms. Mimms called the meeting to order at 10:00 a.m.

Due to the COVID-19 declared state of emergency and consistent with Amendment 28 to HB29 (Budget Bill for 2018-2020) and the applicable provisions of the Freedom of Information Act including Virginia Code § 2.2-3708.2, the Board convened a virtual meeting to consider such regulatory and business matters as was presented on the agenda necessary for the board to discharge its lawful purposes, duties, and responsibilities.

Ms. Mimms provided the Board members, staff, and the public with contact information should the electronic meeting be interrupted.

Ms. Mimms provided reminders to the Board and public regarding WebEx functions. She completed a roll call of the Board members and staff.

With nine board members present at the meeting, a quorum was established.

Ms. Mimms welcomed Joseph Michael Williams, FSL as a new Board member. She announced that Mr. Williams was appointed to the Board to fill the seat previously held by Connie Steele, FSL.

Ms. Mimms read the mission of the Board, which is also the mission of the Department of Health Professions.

## **APPROVAL OF MINTUES**

Upon a **MOTION** by Mr. Nelsen, properly seconded by Mr. Slusser, the Board voted to accept the July 14, 2020 to September 22, 2020 minutes in block, including a Board meeting on July 14, 2020, the first Regulatory Advisory Panel meeting on August 14, 2020, a second Regulatory Advisory Panel meeting on September 1, 2020, and informal conferences held on July 14, 2020 and September 22, 2020. The motion carried (8-0). Mr. Williams experienced technical difficulties and was not available to vote on this motion.

## **ORDERING OF THE AGENDA**

Upon a **MOTION** by Mr. Slusser, properly seconded by Mr. Walton, the Board voted to accept the agenda as written. The motion carried (8-0). Mr. Williams experienced technical difficulties and was not available to vote on this motion.

## **PUBLIC COMMENT**

Written public comment (Attachment A) was provided by Christopher Carter, Sr. with C.C. Carter Funeral Home, Ralph DeStefano, FSL with Service Corporation International, Barry Robinson with the Virginia Mortician's Association, Joshua Slocum with the Funeral Consumers Alliance, Steve Metzger with Carriage Services, and Tim Nicholson with Cremation Society of Virginia.

The Board did not receive any requests to provide verbal public comment.

## AGENCY REPORT

Dr. Brown congratulated Ms. Mimms on being reappointed to the Board of Funeral Directors and Embalmers and spoke to the essential work necessary to protect the public while on the Board.

Dr. Brown provided an update on DHP functions during the COVID-19 pandemic and stated that DHP had closed the building to the public and invested in telework options. He stated that DHP continues to abide by the mandate to wear masks in the building and has continued to conduct meetings virtually. He stated that if in-person meetings are necessary, DHP is ensuring adequate social distancing in the meeting rooms.

Dr. Brown reported that the Board of Health Professions had conducted sunrise reviews on two new professions and had recommended that there is no need to regulate medical sonographers and naturopathic doctors in the Commonwealth of Virginia.

Dr. Brown provided an update on state-level workgroup activities related to adult and medical use of marijuana. He stated that the Joint Legislative Audit and Review Committee (JLARC) also has been tasked with the review of adult and medical use of marijuana.

With no further questions, Dr. Brown and Dr. Allison Bryan concluded their reports.

## **STAFF REPORTS**

## Executive Director's Report – Corie E. Tillman Wolf, JD, Executive Director

## Welcome and Congratulations

Ms. Tillman Wolf welcomed Joseph Michael Williams, FSL to the Board, and offered congratulations to Ms. Mimms on her reappointment to a second-term on the Board.

## COVID Response

Ms. Tillman Wolf provided an overview of the current COVID statistics provided by the Virginia Department of Health.

Ms. Tillman Wolf provided information on the Mass Fatality Taskforce, in which she participates in monthly meetings convened by the Office of the Chief Medical Examiner (OCME).

Ms. Tillman Wolf reported on the survey sent to facility licensees in collaboration with the OCME to collect information from establishments and crematories related to storage and handling capacity for decedents. She reported that the survey was sent electronically in August, and was extended into September to receive additional data. The survey had an approximately 16.5% response rate.

Since the July meeting, the Virginia Department of Labor and Industry (DOLI) issued their emergency temporary standards for infectious disease prevention to establish requirements for employers to control, prevent, and mitigate spread of COVID-19. She reported a specific reference to "mortuary services" in the "high" exposure risk area with healthcare, first responders, and medical transport services.

## **Board** Operations

Ms. Tillman Wolf reported that Board operations have continued since the beginning of the pandemic. She reported on the continuing education (CE) extension previously granted for six (6) months beyond the March 31 renewal deadline expired on September 30, 2020. She said that the Board would be following up with those that had requested an extension.

Ms. Tillman Wolf reported that Board staff continues to telework and to conduct meetings virtually.

Ms. Tillman Wolf stated that facility inspections had resumed. Ms. Tillman Wolf thanked DHP Senior Inspectors Wendy Ashworth and Leith Ellis who assisted with inspections training with the Association of Independent Funeral Homes of Virginia on July 22, 2020.

## Items on the Radar

Ms. Tillman Wolf stated that the Board has received cremation-related inquiries regarding the authorization for cremation as it relates to donor bodies, remote viewings by the Medical Examiner for cremation authorization, and the Electronic Death Registration System (EDRS) cremation module.

Ms. Tillman Wolf reported that the Board has received an inquiry into the use of Alkaline Hydrolysis as means of disposition and stated that it might require discussion at future meetings.

Additionally, Ms. Tillman Wolf reported on the continued inquiries regarding and additional applications for registration of Surface Transportation and Removal Services.

Ms. Tillman Wolf reported on the upcoming regulatory training offered by The International Conference of Funeral Service Examining Boards for Board Members and staff on October 28-29, 2020.

Expenditure and Revenue Summary as of August 31, 2020

Ms. Tillman Wolf presented the Expenditure and Revenue Summary as of August 31, 2020.

Cash Balance as of June 30, 2020	\$757,223
YTD FY21 Revenue	\$19,425
Less FY21 Direct & In-Direct Expenditures	\$119,621
Cash Balance as of August 31, 2020	\$657,027

## 2021 Board Meeting Dates

Ms. Tillman Wolf announced the tentative upcoming 2021 Board meeting dates.

- January 19, 2021
- April 6, 2021
- July 13, 2021
- October 12, 2021

## Notes and Reminders

Ms. Tillman Wolf reminded Board Members to contact her with any requests for Training Presentations.

Additionally, she reminded Board Members that conduct at virtual Board meetings should be the same as in-person meetings. She also reminded the Board that the virtual meetings were recorded with posted audio and/or video along with the Board meeting minutes.

She reminded Board members to contact Board staff with any changes to contact information.

Ms. Tillman Wolf thanked the Board members for their patience and service to the Board during the pandemic.

With no further questions, Ms. Tillman Wolf concluded her report.

## Discipline Report – Kelley Palmatier, JD, Deputy Executive Director

As of October 2, 2020, Ms. Palmatier reported the following disciplinary statistics:

- 35 Patient Care Cases
  - $\circ$  0 at Informal
  - o 1 at Formal
  - o 11 at Enforcement
  - o 23 at Probable Cause
- 19 Non Patient Care Cases
  - $\circ$  0 at Informal
  - 1 at Formal
  - 6 at Enforcement
  - o 12 at Probable Cause
- 14 at Compliance

Ms. Palmatier stated that the Clearance Rate was 36% (Goal is 100%) – 11 cases received, 4 cases closed. Ms. Palmatier stated that the caseload over 250 days was 14% (Goal under 20%) with 5 cases pending over 250 days. Ms. Palmatier stated that the cases closed within 415 days is 0%. Ms. Palmatier stated that the Time to Disposition cases closed within 250 days was 50% with 2 cases closed. She reported cases closed within 415 days is 100% with 4 cases closed. Ms. Palmatier reported the following Total Cases Received and Closed:

- Q1 2018 12/14
- Q2 2018 8/7
- Q3 2018 12/18
- Q4 2018 13/24
- Q1 2019 26/13
- Q2 2019 23/6

- Q3 2019 18/25
- Q4 2019 10/16
- Q1 2020 20/20
- Q2 2020 35/21
- Q3 2020 17/30
- Q4 2020 16/13

Percentage of all cases closed in 365 days

	Q3-19	Q4-19	Q1-20	Q2-20	Q3-20	Q4-20
FDE	100%	73.3%	80.5%	90.3%	68.1%	88.9%
Agency	76.4%	82.3%	80.6%	72.9%	74.3%	75.8%

With no questions, Ms. Palmatier concluded her report.

## Licensure Report – Sarah Georgen, Licensing and Operations Manager

Ms. Georgen presented licensure statistics that included the following information:

Licensure Statistics – All Licenses

License	October 6, 2020	July 13, 2020	Difference (+/-)
Funeral Service Licensees	1530	1,506	24
Funeral Director	33	33	0
Embalmer Only	2	2	0
Supervisors	603	591	12
Interns	212	193	19
Establishments	413	411	2
Branch Establishments	86	86	0
Crematories	116	112	4
CE Providers	9	9	0
Courtesy Card Holders	109	105	4
Surface Transport & Removal Svc.	52	48	4

Total (*not incl. supervisor	s) 2,562	2,505	57
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With no questions, Ms. Georgen concluded her report.

#### **BOARD COUNSEL REPORT – Erin Barrett, Assistant Attorney General**

Ms. Barrett did not have a report to provide.

#### **COMMITTEE AND BOARD MEMBER REPORTS**

#### Board President Report – Mia Mimms, FSL, Board President

Ms. Mimms stated that it had been a pleasure to serve as President of the Board during the last year. She thanked the Board and staff for their help through virtual meetings. She expressed her appreciation for being able to serve and specifically thanked Mr. Slusser and Dr. Hickey for their roles as officers of the Board and support.

#### Report from the Board of Health Professions – Louis R. Jones, FSL

Mr. Jones reported personal technical issues during the last Board of Health Professions meeting and was unable to provide an update.

Dr. Allison-Bryan reported on the Board of Health Professions studies regarding diagnostic medical sonographers and naturopathic physicians. She reported that the Board of Health Professions had conducted sunrise reviews on these professions, and had recommended not to regulate these professions at this time.

Additionally, Ms. Tillman Wolf noted that the last meeting minutes of the Board of Health Professions were included in the agenda packet for review.

#### The International Conference of Funeral Service Examining Boards – Blair Nelsen, FSL

Mr. Nelsen reported on the Conference's plan to convene district meetings, including a meeting for District Two which consists of Virginia, Pennsylvania, New Jersey, Maryland, Delaware, West Virginia, and the District of Columbia in November 2020, which is open to Board Members and Administrators. He stated that more information would be distributed soon.

## LEGISLATION AND REGULATORY ACTIONS

#### Legislation/Regulatory Updates

Ms. Yeatts reported that all chapters of the Board's Regulations have regulatory action in process. She reported that the Regulations of the Virginia Board of Funeral Directors and Embalmers (Chapter 20) and the Regulations for Preneed Funeral Planning (Chapter 30) are in the final stage of the Periodic Review and are currently under review at the Secretary's Office. She reported that the proposed Regulations for the Funeral Service Internship Program (Chapter 40) were at the Governor's office for approval.

Ms. Yeatts reminded the Board Members that the main agenda item was the adoption of emergency regulations pursuant to legislation that was passed at the General Assembly 2020 session, which requires the Board to have regulations in effect within 280 days of enactment (January 14, 2021). She stated that once the regulations are approved at today's meeting, they would be forwarded to the Office of the Attorney General for review and approval, to the Department of Planning and Budget, to the Secretary of Health and Human Resources, and finally to the Governor's Office. She reminded the Board that the emergency regulations stay in effect for 18 months from the effective date, then must be replaced with permanent regulations.

## BREAK

The Board took a break at 10:55 a.m. and returned at 11:07 a.m.

## **BOARD DISCUSSIONS AND ACTIONS**

## Consideration of Regulatory Advisory Panel (RAP) Recommendations – Mia Mimms, FSL

Ms. Mimms reported that the Regulatory Advisory Panel (RAP) convened on August 14, 2020 and on September 1, 2020 and included stakeholders and individuals interested in the process to provide their technical assistance to the Board regarding the Board's adoption of regulations for the licensure of funeral directors and embalmers as separate license types. Ms. Mimms thanked the panel members for their participation. Ms. Mimms reviewed the recommendations of the RAP with the Board.

The Board discussed the RAP recommendations, including the education, examination, and experience requirements for the separate license types.

## BREAK

The Board took a break at 12:18 p.m. and returned at 12:30 p.m.

## Adoption of Emergency Regulations for Licensure of Funeral Directors and Embalmers (SB 1044, 2020 Acts of Assembly Ch. 943)

Mr. Nelsen made a **MOTION**, properly seconded by Dr. Hickey, to delete the terms "anatomy" and "pathology" from the educational coursework requirements of funeral directors, and to amend the training language in the internship regulations to include proof of completion of OSHA Bloodborne pathogen training, as well as, training in universal precautions, and that the language include that the individual should have at least an associate's degree or equivalent and have completed a course in funeral directing from a Board-approved school.

The Board members discussed the motion.

Mr. Nelsen restated the **MOTION**, properly seconded by Dr. Hickey, to amend the draft of the proposed Regulations Governing the Practice of Funeral Directors and Embalmers (18VAC65-20-231(A)(3); Requirements for a funeral director license by examination) related to education to remove the language requiring completion of coursework in anatomy and pathology, to amend the draft for 18VAC65-20-350 to

#### Virginia Board of Funeral Directors and Embalmers Full Board Meeting October 6, 2020 Page 9 of 11

include reference to funeral directing and embalming, and to amend draft language for 18VAC65-40-130(D) to require Bloodborne pathogens and universal precautions training be completed during the internship program. The motion failed (5-4) (Aye: Hickey, Hanif, Nelsen, Mimms; Nay: Slusser, Graves, Jones, Williams, Walton).

The Board further discussed the RAP recommendations, including the education, examination, and experience requirements for separate license types.

Mr. Walton made a **MOTION**, properly seconded by Mr. Jones, to approve the original recommendations from the Regulatory Advisory Panel (RAP) for licensure of funeral directors, with the deletion of the proposed completion of a course in anatomy. The motion carried (6-3) (Aye: Slusser, Hanif, Graves, Jones, Walton, Mimms; Nay: Hickey, Nelsen, Williams).

Upon a **MOTION** by Mr. Walton, properly seconded by Mr. Jones, the Board voted to adopt the Emergency Regulations for Licensure of Funeral Directors and Embalmers for Chapters 20, 30, and 40 of the Board's Regulations (18VAC65-20-10 et seq., 18VAC65-30-10 et seq., 18VAC65-40-10 et seq.) pursuant to SB 1044, Ch. 943 of the 2020 Acts of Assembly, as presented and as amended, to include the amendments discussed to the provisions for endorsement, and to adopt a Notice of Intended Regulatory Action to replace the emergency regulations with permanent regulations. The motion carried (6-3) (Aye: Slusser, Walton, Graves, Hanif, Jones, Mimms; Nay: Hickey, Nelsen, Williams). (Attachment B)

## BREAK

The Board took a break at 1:34 p.m. and returned at 1:51 p.m.

## Discussion – Updates to State Laws, Rules, and Regulations (LRR) Exam – Corie Tillman Wolf, JD, Executive Director

Ms. Tillman Wolf provided the Board with non-confidential information regarding the updates to the State Laws, Rules, and Regulations (LRR) Examination. She stated that, in addition to routine updates, there is now a need to review the examination to ensure the applicability to all license types. Ms. Tillman Wolf stated that she has budgeted the costs associated with the changes to the fiscal year. She stated that the Board's Examination Committee would be convened in mid-November to discuss updates to questions and build a blueprint. Ms. Tillman Wolf expected these changes to be effective February 1, 2021, if no complications arise.

## **OLD BUSINESS**

## Location of Preparation Room at Funeral Establishment Property – Corie Tillman Wolf, JD, Executive Director

Ms. Tillman Wolf reported on a specific question received on whether a funeral home can have an embalming/preparation room on-site or on-property but not physically located within the main building of an establishment.

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Upon a **MOTION** by Mr. Slusser, properly seconded by Mr. Walton, the Board voted to table this issue until the next meeting and to consider possible guidance at that time. The motion carried 9-0.

## Election of Officers – Mia Mimms, JD, President of the Board

Ms. Mimms stated that in accordance with the Bylaws, at the first regularly scheduled meeting of the organizational year, the Board shall elect its officers.

She announced that three written nomination forms were received – two for Secretary-Treasurer and one that had asked for consideration for any position. The written nomination forms were distributed to the Board members prior to the meeting.

Ms. Mimms provided remarks regarding the process for making additional floor nominations.

Ms. Mimms read the nomination form from Jason Graves, which had not been previously distributed to the Board.

Mr. Nelsen removed his request for nomination as Secretary-Treasurer.

Ms. Mimms stated that one nomination from Dr. Hickey had been received to be considered for any position.

## Election for President

Ms. Mimms opened the floor for additional nominations for President of the Board of Funeral Directors and Embalmers. Mr. Hanif nominated Mr. Slusser for position of President.

Ms. Mimms closed the nominations for President.

Ms. Mimms asked for a verbal vote on the two nominations for President of the Board of Funeral Directors and Embalmers.

By unanimous vote of 9-0, Mr. Slusser was elected as President of the Board of Funeral Directors and Embalmers.

## Election for Vice-President

Ms. Mimms opened the floor for additional nominations for Vice-President of the Board of Funeral Directors and Embalmers. Mr. Hanif nominated Dr. Hickey for position of Vice-President.

Ms. Mimms closed the nominations for Vice-President.

Upon a **MOTION** by Mr. Nelsen, properly seconded by Mr. Williams, the Board voted to elect Dr. Hickey for the position of Vice-President of the Board of Funeral Directors and Embalmers.

By unanimous vote of 9-0, Dr. Hickey was elected as Vice-President of the Board of Funeral Directors and Embalmers.

#### Election for Secretary-Treasurer

Ms. Mimms opened the floor for additional nominations for Secretary-Treasurer of the Board of Funeral Directors and Embalmers. Mr. Nelsen nominated Mr. Graves for position of Secretary-Treasurer.

Ms. Mimms closed the nominations for Secretary-Treasurer.

Upon a **MOTION** by Mr. Nelsen, properly seconded by Dr. Hickey, the Board voted to elect Mr. Graves for the position of Secretary-Treasurer of the Board of Funeral Directors and Embalmers.

By unanimous vote of 9-0, Mr. Graves was elected as Secretary-Treasurer of the Board of Funeral Directors and Embalmers.

## **CONTINUING EDUCATION CREDIT**

Ms. Mimms provided the steps necessary to be awarded continuing education for the attendance at the meeting pursuant to 18 VAC 65-20-151. She announced that continuing education would be awarded to those that provided their first name, last name, license number, and the meeting code by email to <u>fanbd@dhp.virginia.gov</u> by October 13, 2020.

## NEXT MEETING

The next meeting date is January 19, 2021.

## ADJOURNMENT

With all business concluded, the meeting adjourned at 2:16 p.m.

A video recording of this meeting can be accessed at: <u>https://www.dhp.virginia.gov/funeral/fun\_calendar.htm</u>

Mia Mimms, JD, FSL, Board President

Corie Tillman Wolf, J.D., Executive Director

Date

Date

On Thu, Sep 3, 2020 at 7:21 PM CHRISTOPHER CARTER <<u>CHRISTOPHERCAR\*\*\*\*\*@msn.com</u>> wrote:

Corie E. Tillman Wolf, J.D., Executive Director

Board of Funeral Directors and Embalmers 9960 Mayland Drive, Suite 300 Henrico, Virginia 23233-1463

Dear Ms Tillman Wolf,

My reason for writing today is with regard to the proposed educational requirements for a funeral director, passed by the Regulatory Advisory Panel on September 1, 2020.

As a funeral home owner who do not want to be and embalmer, I am concerned about the inclusion of anatomy and pathology courses as part of the curriculum. In the interest of serving the public in a rapidly changing environment, the need for professionals licensed to arrange and direct funerals is paramount. Anatomy and pathology are not applicable to these responsibilities. These courses have been included with funeral service education as they relate to embalming. A curriculum, which includes business courses, communication, law and accounting, seems more pertinent to the role of a funeral director.

During the panel discussion, the inclusion of said course were deemed important since funeral directors may be involved in the transportation of deceased individuals. However, OSHA Blood borne Pathogens training would address concerns related to funeral director candidates who may participate in those tasks.

Upon review of funeral director programs, currently available in the United Sates, I noticed they do not include anatomy and pathology. Our company employs funeral directors in 44 states and am concerned that funeral directors would be ineligible for licensure in Virginia, due to educational requirements not fulfilling the proposed standard. I believe the intent of the legislation requiring the Board to develop standards for licensure of funeral directors was in response staffing issues funeral homes are experiencing. Allowing increased opportunities for people to enter the funeral profession is of utmost importance. These proposed educational requirements would hinder many qualified service providers from entering the profession in Virginia. The Board's reconsideration of these two courses and amending the proposed educational requirements would support the intent of the legislation in a meaningful way.

In closing, I was there when this bill was brought up in committee, I spoke on Its behalf its intent was for it to be separate no classes for embalming.

Sincerely Christopher C. Carter Sr.,

C.C.Carter Funeral Home Newport News, VA.

Attachment A NHP

Ralph DeStefano 7482 Lee Highway Falls Church, Virginia 22042 Ralph.destefano@sci-us.com 703-289-4745

SEP-9 2020

September 3, 2020

Corle E. Tillman Wolf, J.D., Executive Director Board of Funeral Directors and Embalmers 9960 Mayland Drive, Suite 300 Henrico, Virginia 23233-1463

Dear Ms Tillman Wolf,

My reason for writing today is with regard to the proposed educational requirements for a funeral director, passed by the Regulatory Advisory Panel on September 1, 2020.

As a licensee and a funeral service professional, I am concerned about the inclusion of anatomy and pathology courses as part of the curriculum. In the interest of serving the public in a rapidly changing environment, the need for professionals licensed to arrange and direct funerals is paramount. Anatomy and pathology are not applicable to these responsibilities. These courses have been included with funeral service education as they relate to embalming. A curriculum, which includes business courses, communication, law and accounting, seems more pertinent to the role of a funeral director.

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Sincerely.

Ralph DeStefano Managing Director, Northern Virginia Area

Cc: David E. Brown, D.C., Executive Director, Department of Health Professions

------ Forwarded message ------From: <<u>mrb\*\*\*\*\*@aol.com</u>> Date: Thu, Sep 10, 2020 at 1:14 PM Subject: Additional concerns for the the RAP to Consider To: fanbd@dhp.virginia.gov<fanbd@dhp.virginia.gov>

Greetings All,

After reviewing the recommendations and comments of the two RAP meetings, The topic of continuing education requirements came into question. This thought also was shared by other panel members.

The current regulations in 18VAC65-20-151, states that "Funeral service licensees, funeral directors or funeral embalmers shall be required to have completed a minimum of five hours per year of continuing education offered by a board-approved sponsor for licensure renewal in courses that emphasize the ethics, standards of practice, preneed contracts and funding, or federal or state laws and regulations governing the profession of funeral service."

With the updating of the requirements for approval and issuance of a separate funeral director and embalmer license, I think the continuing education requirement need to be revised or reviewed.

One who has only an embalmer license should not be required to take a preneed course. They should continue to be required the five hours annually, however, preneed should be removed and replace with an OSHA, additional law or technical course.

Respectfully Submitted,

Barry D. Robinson RAP member

## FUNERAL CONSUMERS ALLIANCE

A nonprofit protecting your right to choose a meaningful, dignified, and affordable funeral

33 Patchen Road, South Burlington, VT 05403 ~ 802-865-8300 ~ funerals.org

September 21, 2020

Virginia Board of Funeral Directors and Embalmers Perimeter Center 9960 Maryland Drive Henrico, VA 23294

re: Proposed licensing requirements for funeral directors pursuant to SB 1044

## Sent by Electronic Mail

The proposed regulations to create a separate licensure category for non-embalmer funeral directors are contrary to the legislative intent behind SB1044. That bill's purpose was to compel the Board to license non-embalming funeral directors to do business in Virginia. Embalming is increasingly irrelevant as more families turn to simpler arrangements that do not create a practical requirement for this service. It is not practiced by traditional Jewish and Islamic burial providers. It is not even legally required by the Commonwealth when refrigeration is available.

The members of the Board are aware that Senator Jeremy McPike's legislative intent was to allow competent, non-embalming funeral directors to enter funeral service. Instead of working to fulfill that intent, the Board proposes to erect irrational barriers to achieving a funeral directing license.

• The Board's proposed regulations require a funeral director to either a) earn an associate's degree in mortuary science (which includes extensive embalming training), earn a degree in 'funeral service' (a non-standard and unclear curriculum label), or earn 60 credit hours of coursework **including pathology and anatomy.** 

In plain terms, the proposed regulations mean: "A funeral director is going to have to go to embalming school, or he or she will have to spend the equivalent amount of time taking courses in anatomy and pathology in order to do business in Virginia."

This is transparently an attempt to keep the current licensure bottleneck in place. That bottleneck winnows out non-embalmers and privileges traditional (and increasingly outmoded) embalming-focused funeral directors.

Senator McPike recognizes the problem. His letter to Director of the Virginia Department of Health Professions states:

'The creation of an overly burdensome, non-relevant curriculum . . . that can possibly take years to be approved or implemented is exactly the outcome I wanted to avoid.'

There is no health, safety, or consumer protection purpose served by requiring all funeral directors to either train in embalming or to spend the equivalent amount of time in coursework best described as "everything but". CEOs of airline companies do not need to be pilots. Hospital directors do not need to be cardiac surgeons. Yet we are asked to believe that it is too dangerous to grieving consumers to allow a non-embalming-trained funeral director to plan and carry out a funeral.

It was my hope that this regulatory effort would refrain from using the rulemaking process to protect funeral service from innovation and competition. This hope was misplaced. The proposed regulations offer not consumer protection, but industry protectionism.

Stakeholders who take seriously the interests of the public should challenge these draft rules. Commonwealth statutes created the Board to protect the grieving public from unscrupulous practices. The rulemaking process must not abuse the public's trust by using state-granted authority to insulate funeral service from change that would benefit consumers and promote a competitive marketplace.

Sincerely, Jorhue J. Stocum

Joshua L. Slocum Executive Director

cc: Office of Governor Ralph Northam David Brown, D.C., Director of the Virginia Dept. of Health Professions Senator Jeremy McPike Jeff Rowes, Institute for Justice Funeral Consumers Alliance of the Virginia Blue Ridge



September 25, 2020

Via Electronic Mail: corie.wolf@dhp.virginia.gov Corie E. Tillman Wolf, J.D., Executive Director BOARD OF FUNERAL DIRECTORS AND EMBALMERS 9960 Mayland Drive, Suite 300 Henrico, Virginia 23233-1463

Dear Ms. Tillman Wolf,

My reason for writing today is with regard to the proposed educational requirements for a funeral director, passed by the Regulatory Advisory Panel on September 1, 2020. I appreciate the opportunity to share the thoughts and concerns of our organization as it relates to the proposed requirements.

As an operator of funeral homes throughout the United States, Carriage Services is particularly concerned about the inclusion of anatomy and pathology courses as part of the curriculum. The proposed educational regulations will make it exceedingly difficult for licensed funeral directors from many states to become licensed in Virginia, without having to go back to school to take these courses and meet Virginia's educational requirements. We understand the intent of the legislation, which directed the Board to develop regulations for the issuance of separate funeral director and embalmer licenses, was to make the profession more accessible for new entrants and provide increased opportunity for employment. We believe the proposed regulations erect new barriers to licensure, as no other states specifically mandate science or embalming related courses for funeral directors.

It is our understanding that the inclusion of anatomy and pathology were deemed important by panel members, as funeral directors may be involved in the transportation of deceased individuals. However, OSHA Bloodborne Pathogens training would address concerns related to funeral director candidates who may participate in those tasks. College courses do not teach procedures such as removal techniques, this training is most appropriately addressed as part of an internship program.

Upon reviewing funeral director programs currently available in the United Sates, we note none include anatomy and pathology in their curricula. We believe the educational requirements, as proposed, erect unique and unnecessary barriers to licensure. The intent of the legislation requiring the Board to develop standards for licensure of funeral directors was in response to staffing issues many funeral homes are experiencing, as well as enabling persons whose faiths prohibit embalming to become funeral directors. Allowing increased opportunities for people to enter the funeral profession is of utmost importance. These proposed educational requirements would hinder many qualified service providers from entering the profession in Virginia. The Board's reconsideration of these two courses and amending the proposed educational requirements would support the intent of the legislation in a more meaningful way.

Carriage appreciates your consideration of our thoughts and I am available to discuss these concerns in more detail if you believe that would be helpful.

Sincerely

Senior Vice President & General Counsel

Cc: David E. Brown, D.C., Director, Department of Health Professions

3040 Post Oak Boulevard Suite 300 Houston, Texas 77056 Phone (713) 332-8424 steve.metzger@carriageservices.com





September 22, 2020

FDE SEP 3 0 2020

Corie E. Tillman Wolf, J.D., Executive Director Board of Funeral Directors and Embalmers 9960 Mayland Drive, Suite 300 Henrico, Virginia 23233-1463

Dear Ms. Tillman Wolf,

I am writing in opposition to the proposed educational requirements for the position of Funeral Director, as passed by the Regulatory Advisory Panel at its September 1, 2020 meeting.

As Virginia's largest provider of cremation services, we believe the inclusion of anatomy and pathology courses as part of the curriculum for a funeral director is unnecessary. The primary responsibility of a funeral director is that of assisting families in the arranging of funeral, or in our case, cremation services. Neither anatomy nor pathology are relevant to these duties. We strongly believe a more appropriate curriculum is one which includes business courses, communication, law, accounting, etc. Furthermore, upon reviewing the proposed curriculum of John Tyler and Tidewater Community Colleges, the curriculum includes a course in embalming, but does not address cremation, which is the fastest growing method of disposition and will soon be the most selected method in Virginia.

I note during the Regulatory Advisory Panel discussions, many references were made to a funeral director participating in transfer and transportation of the deceased. Funeral service anatomy and pathology courses are primarily taught with an emphasis on their relation to embalming. If the true concern is the safe handling of human remains during a transfer, then the OSHA Blood borne Pathogens training would be a more appropriate and relevant course for funeral director candidates to complete and should be incorporated into the training requirements of the internship.

No funeral director programs, currently offered in the US, include both of these courses in their curricula. As an employer of funeral directors in 30 states, we are concerned many of our funeral directors would be ineligible for licensure in Virginia, as their education would not comply with the proposed standard. It is my understanding that the intent of the legislation, which required the Board to create criteria for licensure of funeral directors, was to address work force concerns and allow for greater opportunity to enter the funeral profession. I believe the proposed educational standards actually put in place barriers, which would prevent many qualified funeral directors from being licensed by endorsement in Virginia. I urge the Board to consider amending the proposed educational requirements to delete these two courses.

Very truly yours,

Tim Nicholson Vice President

Cc: David E. Brown, D.C., Executive Director, Department of Health Professions

CREMATION SOCIETY OF VIRGINIA 7542 W. BROAD STREET | RICHMOND, VA 23294 | 804-355-3360

#### go back | open in word

#### Project 6539 - none

#### BOARD OF FUNERAL DIRECTORS AND EMBALMERS

#### Funeral director and embalmer licenses

#### 18VAC65-20-130. Renewal of license; registration.

A. A person, establishment, crematory, courtesy card holder or surface transportation and removal service that desires to renew its license or registration for the next year shall, not later than the expiration date as provided in 18VAC65-20-120, submit the renewal form and applicable fee.

1. In order to renew an active funeral service, <u>funeral</u> director, or embalmer license, a licensee shall be required to comply with continuing competency requirements set forth in 18VAC65-20-151.

2. The board shall not renew a license for any licensee who fails to attest to compliance with continuing competency requirements on the renewal form.

B. A person who or entity that desires to renew an expired license for up to one year following expiration shall comply with requirements of subsection A of this section and also submit the applicable fee for late renewal.

C. A person who or entity which fails to renew a license, registration, or courtesy card by the expiration dates prescribed in 18VAC65-20-120 shall be deemed to have an invalid license, registration, or courtesy card and continued practice may subject the licensee to disciplinary action by the board.

#### 18VAC65-20-140. Reinstatement of expired license or registration.

A. The board may consider reinstatement of an expired license or registration that has not been renewed within one year of expiration for up to three years following expiration. An application request for reinstatement shall be submitted to the board and shall include payment of the reinstatement fee prescribed in 18VAC65-20-70.

B. If the Virginia license of a funeral service provider <u>licensee</u>, funeral director, or and embalmer is lapsed three years or less and the applicant is seeking reinstatement, he <u>the</u> <u>applicant</u> shall provide evidence of having completing the number of continuing competency hours required for the period in which the license has been lapsed.

C. When a license is not reinstated within three years of its expiration date, an applicant shall reapply for licensure and pass the state examination.

#### 18VAC65-20-151. Continued competency requirements for renewal of an active license.

A. Funeral service licensees, funeral directors, or funeral embalmers shall be required to have completed a minimum of five hours per year of continuing education offered by a board-approved sponsor for licensure renewal in courses that emphasize the ethics, standards of practice, preneed contracts and funding, or federal or state laws and regulations governing the profession of funeral service.

1. One hour per year shall cover compliance with laws and regulations governing the profession, and at least one hour per year shall cover preneed funeral arrangements. The one-hour requirement on compliance with laws and regulations may be met once every two years by attendance at a meeting of the board or at a committee of the board or an informal conference or formal hearing.

2. One hour of the five hours required for annual renewal may be satisfied through delivery of professional services, without compensation, to low-income individuals receiving health

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services through a local health department or a free clinic organized in whole or primarily for the delivery of those services. One hour of continuing education may be credited for one hour of providing such volunteer services, as documented by the health department or free clinic. For the purposes of continuing education credit for volunteer service, an approved sponsor shall be a local health department or free clinic.

B. Courses must be directly related to the scope of practice of funeral service. Courses for which the principal purpose is to promote, sell or offer goods, products or services to funeral homes are not acceptable for the purpose of credit toward renewal.

C. The board may grant an extension for good cause of up to one year for the completion of continuing education requirements upon written request from the licensee prior to the renewal date. Such extension shall not relieve the licensee of the continuing education requirement.

D. The board may grant an exemption for all or part of the continuing education requirements for one renewal cycle due to circumstances determined by the board to be beyond the control of the licensee.

#### 18VAC65-20-154. Inactive license.

A. A funeral service licensee, funeral director, or embalmer who holds a current, unrestricted license in Virginia shall, upon a request for inactive status on the renewal application and submission of the required renewal fee of \$115, be issued an inactive license. The fee for late renewal up to one year following expiration of an inactive license shall be \$40.

1. An inactive licensee shall not be entitled to perform any act requiring a license to practice funeral service, funeral directing, or embalming in Virginia.

2. The holder of an inactive license shall not be required to meet continuing education requirements, except as may be required for reactivation in subsection B of this section.

B. A funeral service licensee, funeral director, or embalmer who holds an inactive license may reactivate his license by:

1. Paying the difference between the renewal fee for an inactive license and that of an active license for the year in which the license is being reactivated; and

2. Providing proof of completion of the number of continuing competency hours required for the period in which the license has been inactive, not to exceed three years.

#### 18VAC65-20-231. Requirements for a funeral director license by examination.

A. To qualify for licensure as a funeral director, a person shall:

1. Be at least 18 years of age and hold a high school diploma or its equivalent;

2. Have completed a funeral service internship prescribed by the board in regulation;

<u>3. Have graduated from a school of mortuary science or funeral service accredited by the</u> <u>American Board of Funeral Service Education, Incorporated, or have completed an</u> <u>Associate's Degree or its equivalent, which consists of at least 60 credit hours of</u> <u>coursework, from a funeral directing program approved by the board;</u>

4. Have successfully completed coursework in the area of pathology as approved by the board;

5. Have passed the National Board Examination in Arts or State Board Examination in Arts of the International Conference of Funeral Service Examining Boards; and

6. Have passed the Virginia State Board Examination on the laws, rules, and regulations for funeral practice.

<u>B. Application requirements</u>. <u>Applicants shall submit school transcripts and National Board</u> <u>Examination or State Board Examination scores as part of an application package, including the</u> <u>required fee and any additional documentation as may be required to determine eligibility.</u> <u>C. The board, in its discretion, may license an individual convicted of a felony if he has</u> <u>successfully fulfilled all conditions of sentencing, been pardoned, or has had his civil rights</u> <u>restored or may refuse to license an individual who has a criminal or disciplinary proceeding</u> <u>pending against him in any jurisdiction in the United States.</u>

#### 18VAC65-20-232. Requirements for an embalmer license by examination.

A. To qualify for licensure as an embalmer, a person shall:

1. Be at least 18 years of age and hold a high school diploma or its equivalent;

2. Have completed a funeral service internship prescribed by the board in regulation;

<u>3. Have graduated from a school of mortuary science or funeral service accredited by the</u> <u>American Board of Funeral Service Education, Incorporated, or have completed an</u> <u>embalming program approved by the board;</u>

<u>4. Have passed the National Board Examination in Sciences or State Board Examination</u> in Sciences of the International Conference of Funeral Service Examining Boards; and

5. Have passed the Virginia State Board Examination on the laws, rules, and regulations for funeral practice.

<u>B. Application requirements. Applicants shall submit school transcripts and National Board</u> <u>Examination or State Board Examination scores as part of an application package, including the</u> <u>required fee and any additional documentation as may be required to determine eligibility.</u>

<u>C. The board, in its discretion, may license an individual convicted of a felony if he has</u> <u>successfully fulfilled all conditions of sentencing, been pardoned, or has had his civil rights</u> <u>restored or may refuse to license an individual who has a criminal or disciplinary proceeding</u> <u>pending against him in any jurisdiction in the United States.</u>

#### 18VAC65-20-235. Approval of educational programs.

All applicants for funeral service licensure <u>as a funeral service licensee</u> are required to have graduated from a funeral service program offered by a school of mortuary science or funeral service accredited by the American Board of Funeral Service Education, Incorporated.

#### 18VAC65-20-350. Requirements for licensure by reciprocity or endorsement.

A. Licenses for the practice of funeral service, <u>funeral directing</u>, <u>embalming</u>, or <u>its</u> <u>an</u> equivalent <u>license</u> issued by other states, territories, or the District of Columbia may be recognized by the board and the holder of such license or licenses may be granted a license to practice funeral service, <u>funeral directing</u>, or <u>embalming</u> within the Commonwealth.

Licenses may be granted to applicants by the board on a case-by-case basis if the applicant holds a valid license for the practice of funeral service, <u>funeral directing</u>, <u>embalming</u> or <u>its</u> <u>an</u> equivalent <u>license</u> in another state, territory, or the District of Columbia and possesses credentials which are substantially similar to or more stringent than required by the Commonwealth for initial licensure at the time the applicant was initially licensed.

B. An applicant for licensure by reciprocity or endorsement shall pass the Virginia State Board Examination.

#### Part VI

#### Refusal, Suspension, Revocation, and Disciplinary Action

#### 18VAC65-20-500. Disciplinary action.

In accordance with the provisions of § 54.1-2806 of the Code of Virginia, the following practices are considered unprofessional conduct and may subject the licensee to disciplinary action by the board:

1. Breach of confidence. The unnecessary or unwarranted disclosure of confidences by the funeral licensee.

2. Unfair competition.

a. Interference by a funeral service licensee, funeral director, or registered surface transportation and removal service when another has been called to take charge of a dead human body and the caller or agent of the caller has the legal right to the body's disposition.

b. Consent by a funeral service licensee or funeral director to take charge of a body unless authorized by the person or his agent having the legal right to disposition.

3. False advertising.

a. No licensee or registrant shall make, publish, disseminate, circulate or place before the public, or cause directly or indirectly to be made, an advertisement of any sort regarding services or anything so offered to the public which contains any promise, assertion, representation, or statement of fact which is untrue, deceptive, or misleading.

b. The following practices, both written and verbal, shall constitute false, deceptive, or misleading advertisement within the meaning of subdivision 4 of § 54.1-2806 of the Code of Virginia:

(1) Advertising containing inaccurate statements; and

(2) Advertisement which gives a false impression as to ability, care, and cost of conducting a funeral, or that creates an impression of things not likely to be true.

c. The following practices are among those which shall constitute an untrue, deceptive, and misleading representation or statement of fact: (1) Representing that funeral goods or services will delay the natural decomposition of human remains for a long term or indefinite time; and

(2) Representing that funeral goods have protective features or will protect the body from gravesite substances over or beyond that offered by the written warranty of the manufacturer.

4. Inappropriate handling and storage of dead human bodies, consistent with § 54.1-2811.1 of the Code of Virginia and regulations of the board. Transportation and removal vehicles shall be of such nature as to eliminate exposure of the deceased to the public during transportation. During the transporting of a human body, consideration shall be taken to avoid unnecessary delays or stops during travel.

5. Failure to furnish price information disclosing the cost to the purchaser for each of the specific funeral goods and funeral services used in connection with the disposition of deceased human bodies.

6. Conducting the practice of funeral services, <u>funeral directing</u>, or <u>embalming</u> in such a manner as to constitute a danger to the health, safety, and well-being of the staff or the public.

7. Inability to practice with skill or safety because of physical, mental, or emotional illness, or substance abuse.

8. Failure to register as a supervisor for a funeral service intern or failure to provide reports to the board as required by the Code of Virginia and 18VAC65-40-320.

9. Failure to comply with applicable federal and state laws and regulations, including requirements for continuing education.

<u>10. Conducting activities or performing services that are outside the scope of a licensee's</u> practice or for which the licensee is not trained and individually competent.

#### Part VIII

#### Pricing Standards and Forms

#### 18VAC65-20-630. Disclosures.

Funeral providers <u>licensees</u> shall make all required disclosures and provide accurate information from price lists pursuant to the rules of the Federal Trade Commission. Price lists shall comply with requirements of the FTC and shall contain the information included in:

APPENDIX I - General Price List;

APPENDIX II - Casket Price List, Outer Burial Container Price List; and

APPENDIX III - Itemized Statement of Funeral Goods and Services Selected.

Part I

**General Information** 

#### 18VAC65-30-10. Definitions.

In addition to those defined in § 54.1-2800 of the Code of Virginia, the following words and terms when used in this chapter shall have the following meanings unless the context clearly indicates otherwise:

"Appointee" means the individual selected by the contract beneficiary to arrange a preneed funeral plan on behalf of the contract beneficiary.

"Capper," "steerer," or "shill" means a person who serves to entice another to purchase a product or to direct the course of action and choice of the buyer in a preneed funeral contract sale.

"Cash advance item" means any item of service or merchandise described to a purchaser as a "cash advance," "accommodation," "cash disbursement," or similar term. A cash advance item is also any item obtained from a third party and paid for by the funeral provider on the behalf of the contract buyer. Cash advance items may include, but are not limited to, cemetery or crematory services, pallbearers, public transportation, clergy honoraria, flowers, musicians or singers, nurses, obituary notices, gratuities, and death certificates.

"Consideration," "contract price," or "funds" means money, property, or any other thing of value provided to be compensation to a contract seller or contract provider for the funeral services and funeral goods to be performed or furnished under a preneed funeral contract. Consideration does not include late payment penalties and payments required to be made to a governmental agency at the time the contract is entered into.

"Contract" means a written, preneed funeral contract, and all documents pertinent to the terms of the contract under which, for consideration paid to a contract seller or a contract provider by or on behalf of a contract buyer prior to the death of the contract beneficiary, a person promises to furnish, make available, or provide funeral services or funeral goods after the death of a contract beneficiary.

"Contract beneficiary" means the individual for whom the funeral services and supplies are being arranged.

"Contract buyer" means the purchaser of the preneed contract.

"Contract provider" means the funeral establishment designated by the contract buyer and contracting with the contract buyer to provide for funeral services and supplies in the preneed funeral contract.

"Contract seller" means the funeral service licensee <u>or funeral director</u> who makes the preneed arrangements with the contract buyer for the funeral service and who makes the financial arrangements for the service and the goods and supplies to be provided.

"Designee" means the individual designated to make arrangements for burial or final disposition of the remains pursuant to § 54.1-2825 of the Code of Virginia.

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"Funding source" means the trust agreement, insurance policy, annuity, personal property, or real estate used to fund the preneed plan.

"Funeral supplies and services" means the items of merchandise sold or offered for sale or lease to consumers that will be used in connection with a funeral or an alternative to a funeral or final disposition of human remains including caskets, combination units, and catafalques. Funeral goods does not mean land or interests in land, crypts, lawn crypts, mausoleum crypts, or niches that are sold by a cemetery that complies with Chapter 23.1 (§ 54.1-2310 et seq.) of Title 54.1 of the Code of Virginia. In addition, "funeral supplies and services" does not mean cemetery burial vaults or other outside containers, markers, monuments, urns, and merchandise items used for the purpose of memorializing a decedent and placed on or in proximity to a place of interment or entombment of a casket, catafalque, or vault or to a place of inurnment that are sold by a cemetery operating in accordance with Chapter 23.1 of Title 54.1 of the Code of Virginia.

"Guaranteed contract price" means (i) the amount paid by the contract buyer on a preneed funeral contract, and income derived from that amount, or (ii) the amount paid by a contract buyer for a life insurance policy or annuity as the funding source and its increasing death benefit. These amounts shall be accepted as payment in full for the preselected funeral goods and services.

"Income" means the amount of gain received in a period of time from investment of consideration paid for a preneed contract.

"Nonguaranteed contract price" means the costs of items on a preneed funeral contract that are not fixed for the specified funeral goods or funeral services selected and nonguaranteed costs may increase from the date of the contract to the death of the contract beneficiary and the family or estate will be responsible for paying at the time of need for the services and supplies that were nonguaranteed. Cash advance items are not guaranteed.

#### Part II

#### Sale of Preneed Plans

#### 18VAC65-30-50. Solicitation.

A. In accordance with provisions of § 54.1-2806 of the Code of Virginia, a licensee shall not initiate any preneed solicitation using in-person communication by the licensee, his agents, assistants, or employees.

B. After a request to discuss preneed planning is initiated by the contract buyer or interested consumer, any contact and in-person communication shall take place only with a funeral service licensee <u>or funeral director</u>.

#### Part VIII

#### Required Content of Contracts and Disclosures

#### 18VAC65-30-220. Content of preneed contracts.

The following information shall be contained in any contract for preneed funeral planning.

Date: \_\_\_\_\_

Contract: \_\_\_\_\_

PRENEED FUNERAL CONTRACT

for

(Name of Recipient of Services)

\_\_\_\_\_(Zip)\_\_\_\_\_

#### I. SUPPLIES AND SERVICES PURCHASED

If the prices of goods and services are guaranteed, no additional cost will incur for your family or estate even though the actual prices of goods and services may increase between the date of this contract and the time of need. (Please see the disclosure document.)

Charges are only for those items that you selected or that are required. If we are required by law or by a cemetery or crematory to use an item, we will explain the reasons in writing below. If you selected a funeral that may require embalming, such as a funeral with a viewing, you may have to pay for embalming. You do not have to pay for embalming you did not select if you select arrangements such as a direct cremation or immediate burial.

Guaranteed Services Purchased		
I. BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF	\$	
II. FUNERAL HOME FACILITIES		
A. Facilities and Staff for visitation/viewing	\$	
B. Facilities and Staff for funeral ceremony	\$	
C. Facilities and Staff for memorial service	\$	
D. Equipment and Staff for graveside service	\$	
(NOTE TO FUNERAL HOME: If you have additional charges such as facilities and staff for home/church viewing, or a charge for additional staff person or through calculation of		

manhours, etc., add here as extra items. If you have a charge for equipment for interment, add here.)

add here.)	
III. EMBALMING	
A. Normal remains	\$
B. Autopsy remains	\$
IV. OTHER PREPARATION OF THE BODY	\$
(NOTE: List all items that you placed under Other Preparation on your Ge	eneral Price List.)
V. IMMEDIATE BURIAL	\$
VI. DIRECT CREMATION	\$
VII. TRANSFER OF REMAINS TO FUNERAL ESTABLISHMENT	\$
VIII. FORWARDING REMAINS TO ANOTHER FUNERAL HOME	\$
IX. RECEIVING REMAINS FROM ANOTHER FUNERAL HOME	\$
X. AUTOMOTIVE EQUIPMENT	
A. Hearse	\$
B. Limousine	\$
(NOTE: List all others that you placed on General Price List.)	
XI. FUNERAL MERCHANDISE	
A. Casket (*describe)	
	\$
B. Outer Burial Container (*describe)	
	\$
C. List any others	
	\$
Supplies Purchased	
Clothing	\$
Temporary marker	\$
Acknowledgment cards	\$
Register/attendance books	\$
Memorial folders	\$
Other	\$
SUBTOTAL COSTS OF (GUARANTEED) SUPPLIES PURCHASED:	\$

XII. PACKAGE PRICES	
(NOTE: List all package prices by name.)	
SUBTOTAL COSTS OF (GUARANTEED) SUPPLIES PURCHASED:	\$
Nonguaranteed Goods and Services Purchased	
The actual prices of goods and services below are NOT GUARANTEED. The include, but not be limited to, obituary notices, death certificates, cemetery sales tax, etc. The prices are estimated and the estimates will be included Total Contract Price. The differences between the estimated prices below cost will be settled with your family or estate at the time of need:	fees, flowers, in the Grand
SUBTOTAL ESTIMATED COSTS OF NONGUARANTEED ITEMS:	\$
GRAND TOTAL FOR PRENEED ARRANGEMENTS	
1. Total cost of (guaranteed) services purchased	\$
2. Total cost of (guaranteed) supplies purchased	\$
3. Total estimated cost of nonguaranteed items	\$
GRAND TOTAL	\$
The only warranties, express or implied, granted in connection with the go preneed funeral contract, are the express written warranties, if any, extend manufacturers thereof. No other warranties and no warranties of MERCHA FITNESS FOR A PARTICULAR PURPOSE are extended by the (funeral h	led by the ANTABILITY OR
II. GENERAL INFORMATION	
In order that the Buyer may understand the relationship of all parties involve preneed arrangement and contract, the following is provided:	ved in this
A. Buyer:	
B. Funeral Home Providing Services:	
C. Contract seller:	
Employed by: (Funeral Home)	
Virginia Funeral Director License Number:	

Method of Funding

## A. Insurance

B. Trust

- 1. Amount to be trusted:
- 2. Name of trustee:

3. Disposition of Interest:

4. Fees, expenses, taxes deducted from earned interest:

5. Buyer's responsibility for taxes owned on interest:

The following information will be given if an insurance policy or annuity contract is used to fund this agreement:

A. Buyer:

B. Insurance Company:

C. Insurance Agent:

Employed by: (Insurance Company)

Licensed Funeral Director or Funeral Service Licensee in Virginia: \_\_\_\_yes \_\_\_\_no

Funeral Director or Funeral Service License Number (If Applicable):

Employed by Funeral Home (If Applicable):

D. The life insurance or annuity contract provides either that:

The face value thereof shall be adjusted annually by a factor equal to the Consumer Price Index as published by the Office of Management and Budget of the United States; or

\_\_\_\_\_A benefit payable at death under such contract that will be equal or exceed the sum of all premiums paid for such contract plus thereon at the annual rate of at least 5.0%, compounded annually.

## **III. CONSUMER INFORMATION**

The Board of Funeral Directors and Embalmers is authorized by Chapter 28 (§ 54.1-2800 et seq.) of Title 54.1 of the Code of Virginia to regulate the practice of preneed funeral planning. Consumer complaints should be directed to:

The Board of Funeral Directors and Embalmers

9960 Mayland Drive, Suite 300

Richmond, Virginia 23233

Telephone Number (804) 367-4479

Toll Free Number 1-800-533-1560

FAX: (804) 527-4413

## **IV. DISCLOSURES**

The disclosure statements will be available for your review. The General Price List shall be furnished to you by the contract seller. These contain information that you must receive by law and/or the authority of the Board of Funeral Directors and Embalmers. You are entitled to receive all information in clear and simple language including the language of the funding agreement for this preneed arrangement.

If any law, cemetery, or crematory requires the purchase of any of those items listed in Part I, the requirements will be explained in writing.

By signing this contract, buyer acknowledges availability of and opportunity to read a copy of all of the required documents.

## V. TERMINATION OF CONTRACT

This person who funds this contract through a trust agreement may terminate this preneed contract at any time prior to the furnishing of the services or supplies contracted for:

Within 30 days

If you terminate this preneed contract within 30 days of the date of this contract, you will be refunded all payments of whatever type you have made, plus any interest or income you may have earned.

More than 30 days

If you terminate this preneed contract more than 30 days after the date on this contract, you will be refunded whatever amount was required to be placed in a revocable trust fund, plus any interest or income it has earned.

Any person who funds this contract through a trust fund which is irrevocable or through an insurance/annuity policy or through the transfer of real estate/personal property may not be eligible for a refund.

## VI. STATEMENT OF GUARANTEE

By signing this contract, (Funeral Home) \_\_\_\_\_\_ agrees to the statement checked below (check one):

\_\_\_\_\_ Prefinancing guarantees that no additional payment will be required from the family or estate for guaranteed services and supplies provided the Grand Total of these arrangements is paid in full and the interest is allowed to accumulate in your account (see page \_\_\_\_\_\_ for Grand Total amount). Payment of the difference will be required for the nonguaranteed estimated items if they increase in price.

\_\_\_\_\_ The prices for items under supplies and services are not guaranteed.

#### VII. AGREEMENT

In witness whereof, the Buyer and the Funeral Home have executed this contract, intending its terms to be in accordance with the Code of Virginia and any regulations implementing the Code. By signing this contract you acknowledge that you have been provided access to and the opportunity to read the Disclosure Statements.

 (Designee of Funeral Home)
 (Buyer)

 (Funeral Home)
 (Contract Date)

 VIII. PENALTIES OR RESTRICTIONS

 The (funeral home)
 , has the following penalties or restrictions on the provisions of this contract.

1. (Insert geographic restrictions);

 (Insert an explanation of the Funeral Home's inability to perform the request(s) of the Buyer);

3. (Insert a description of any other circumstances which apply);

4. (Insert information that if particular goods and services specified in the contract are unavailable at the time of need):

A. The funeral home shall be required to furnish supplies and services similar in style and at least equal in quality of material and workmanship; and

B. The representative of the deceased shall have the right to choose the supplies or services to be substituted.

Addendum to Preneed Contract

## APPOINTEE AGREEMENT

I appoint \_\_\_\_\_\_ of (address) \_\_\_\_\_\_ to assist with the preneed arrangements in my behalf. The relationship of my appointee to me is

# Attachment B

Contract Beneficiary:	Date:		
I accept the request of (contra	act beneficiary)		_ to assist with his/her
preneed arrangements.			
Appointee:	Date:		
The foregoing was acknowled	ged before me this	day of _	, 19
Notary:			
Date Commission Expires:			
	Part I		

**General Provisions** 

## 18VAC65-40-10. Definitions

In addition to words and terms defined in § 54.1-2800 of the Code of Virginia, the following words and terms when used in this chapter shall have the following meanings unless the context clearly indicates otherwise:

"Direct supervision" means that a <u>person</u> licensed <u>for the practice of</u> funeral service <del>professional</del>, <u>funeral directing</u>, or embalming is present and on the premises of the facility.

"Supervisor" means a licensed employee at the training site who has been approved by the board to provide supervision for the funeral intern.

"Training site" means the licensed funeral establishment, facility, or institution that has agreed to serve as a location for a funeral service internship and has been approved by the board.

## 18VAC65-40-40. Fees.

A. The following fees shall be paid as applicable for registration:

1. Funeral service,	funeral directing,	or embalming intern	\$150
registration			

2. Funeral service, funeral directing, or embalming intern renewal	\$125
3. Late fee for renewal up to one year after expiration	\$45
4. Duplicate copy of intern registration	\$25
5. Handling fee for returned check or dishonored credit card or debit card	\$50
6. Registration of supervisor	\$35
7. Change of supervisor	\$35
8. Reinstatement fee	\$195

B. Fees shall be made payable to the Treasurer of Virginia and shall not be refundable once submitted.

## 18VAC65-40-90. Renewal of registration.

A. The funeral service, <u>funeral directing</u>, or <u>embalming</u> intern registration shall expire on March 31 of each calendar year and may be renewed by submission of the renewal notice and prescribed fee.

B. A person who fails to renew a registration by the expiration date shall be deemed to have an invalid registration. No credit will be allowed for an internship period served under an expired registration.

C. The funeral service, <u>funeral directing</u>, or <u>embalming</u> intern is responsible for notifying the board within 14 days of any changes in name, address, employment, or supervisor. Any notices shall be validly given when mailed to the address on record with the board.

## 18VAC65-40-110. Reinstatement of expired registration.

A. A funeral service, <u>funeral directing</u>, <u>or embalming</u> intern whose registration has expired may be reinstated within one year following expiration by payment of the current renewal fee and the late renewal fee.

B. A funeral service, <u>funeral directing</u>, or <u>embalming</u> intern whose registration has been expired for more than one year shall apply for reinstatement by submission of an application and payment of a reinstatement fee. The board may consider reinstatement of an expired registration for up to three years following expiration.

C. When a registration is not reinstated within three years of its expiration date, a new application for registration shall be filed and a new internship begun.

Part II

Funeral Service Internship Requirements

#### 18VAC65-40-130. Funeral service, funeral directing, or embalming internship.

A. The <u>An</u> internship <u>for funeral service</u>, <u>funeral directing</u>, <u>or embalming</u> shall consist of at least <del>3,000</del> <u>2,000</u> hours of training to be completed within no less than 12 months and no more than 48 months. For good cause shown, the board may grant an extension of time for completion of an internship.

B. The funeral service intern shall be assigned a work schedule of not less than 20 hours nor more than 60 hours per week in order to receive credit for such training. For good cause shown, the board may waive the limitation on an intern's work schedule.

C. A funeral service intern shall receive training in all areas of funeral service.

D. A funeral directing intern shall receive training in all areas of funeral directing, including assisting in at least 25 funerals, 25 arrangement conferences, as well as visitations and financing of funeral services.

<u>E. An embalming intern shall receive training in all aspects of embalming practice, including</u> assisting in at least 25 embalmings, as well as treatment, restorative art, safety and sanitation, and organ, tissue, or anatomical donation.

#### 18VAC65-40-180. Intern application package for funeral service licensure.

A. Any person who meets the qualifications of § 54.1-2817 of the Code of Virginia may seek registration with the board as a funeral service intern by submission of an application package, which shall include documentation of the qualifications and signatures of any supervising licensees.

B. Applicants shall submit school transcripts as part of an application package, including the required fee and any additional documentation as may be required to determine eligibility.

#### 18VAC65-40-185. Intern application for funeral directing or embalming licensure.

A. An applicant, who attests to holding a high school diploma or its equivalent, may seek registration with the board as a funeral directing or an embalming intern by submission of an application package, which shall include documentation of the qualifications and signatures of any supervising licensees.

<u>B. Applicants shall submit school transcripts as part of an application package, including the</u> required fee and any additional documentation as may be required to determine eligibility.

<u>C. The board, in its discretion, may approve an application to be a funeral directing or an</u> <u>embalming intern for an individual convicted of a felony, if the applicant has successfully fulfilled</u> <u>all conditions of sentencing, been pardoned, or has had civil rights restored. The board shall not,</u> <u>however, approve an application to be an intern for any person convicted of embezzlement or of</u> <u>violating subsection B of Virginia Code § 18.2-126. The board, in its discretion, may refuse to</u> <u>approve an application to be a funeral directing or an embalming intern for an individual who has</u> <u>a criminal or disciplinary proceeding pending against him in any jurisdiction in the United States.</u>

#### 18VAC65-40-220. Qualifications of training site.

A. The board shall approve only an establishment or two combined establishments to serve as the training site or sites that:

# Attachment B

1. Have a full and unrestricted Virginia license;

2. Have complied in all respects with the provisions of the regulations of the Board of Funeral Directors and Embalmers; and

3. Have For a funeral service internship, have 50 or more funerals and 50 or more bodies for embalming over a 12-month period for each person to be trained. This total must be maintained throughout the period of training. If the establishment does not meet the required number of funerals or embalmings, the funeral service intern may seek approval for an additional training site<del>;</del> or

<u>4. For a funeral directing internship, have 50 or more funerals over a 12-month period for</u> <u>each person to be trained. This total must be maintained throughout the period of</u> <u>training. If the establishment does not meet the required number of funerals, the funeral</u> <u>directing intern may seek approval for an additional training site; or</u>

5. For an embalming internship, have 50 or more bodies for embalming over a 12-month period for each person to be trained. This total must be maintained throughout the period of training. If the establishment does not meet the required number of embalmings, the embalming intern may seek approval for an additional training site.

B. The board may grant approval for a resident trainee <u>funeral service or embalming intern</u> to receive all or a portion of the embalming training at a facility of state or federal government or an accredited educational institution.

#### 18VAC65-40-250. Requirements for supervision.

A. Training shall be conducted under the direct supervision of a licensee or licensees approved by the board. Credit shall only be allowed for training under direct supervision.

B. The board shall approve only funeral service licensees, licensed funeral directors, or licensed embalmers to give funeral training who have a full and unrestricted Virginia funeral

license, have at least two consecutive years in practice and are employed full time in or under contract with the establishment, facility, or institution where training occurs.

C. A supervisor licensed as an embalmer or a funeral director shall provide supervision only in the areas of funeral practice for which he is licensed.

D. Failure to register as a supervisor may subject the licensee to disciplinary action by the board.

E. If a supervisor is unable or unwilling to continue providing supervision, the funeral service intern shall obtain a new supervisor. Credit for training shall resume when a new supervisor is approved by the board and the intern has paid the prescribed fee for the change of supervisor.

<u>F. No more than a combined total of two funeral service, funeral directing, or embalming</u> <u>interns shall be concurrently registered under any one person licensed for the practice of funeral</u> <u>service, funeral directing or embalming. Each supervisor for a registered funeral directing intern</u> <u>or a registered embalming intern must be actively employed by or under contract with a funeral</u> <u>establishment.</u>

### 18VAC65-40-280. Supervisor application package.

A. A licensee seeking approval by the board as a supervisor shall submit a completed application and any additional documentation as may be required to determine eligibility.

B. The application for supervision of a funeral service, <u>funeral directing</u>, or <u>embalming</u> intern shall be signed by the establishment manager and by the persons who will be providing supervision for embalming, <u>funeral directing</u>, or <del>and</del> for <del>the</del> funeral services.

#### 18VAC65-40-320. Reports to the board.

A. The intern, the supervisor or supervisors, and the establishment shall submit a written report to the board at the end of every 1,000 hours of training. The report shall:

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1. Specify the period of time in which the 1,000 hours has been completed and verify that the intern has actually served in the required capacity during the preceding period; and

2. Be received in the board office no later than 14 days following the end of the completion of 1,000 hours. Late reports may result in additional time being added to the internship.

B. If the internship is terminated or interrupted prior to completion of 1,000 hours or if the intern is changing supervisors or training sites, the intern and the supervisor shall submit a partial report to the board with a written explanation of the cause of program termination or interruption or of the change in training or supervision.

1. The partial report shall provide the amount of time served and the dates since the last reporting period. Credit for partial reports shall be given for the number of hours of training completed.

2. Partial reports shall be received in the board office no later than 14 days after the interruption or termination of the internship or after the change in supervisors or training sites. Credit may be deducted for late reports.

<u>C. An intern shall not receive credit for training hours on a new 1,000 hour report until the</u> previous 1,000 hour report has been approved by the Board.

D. Credit shall not be allowed for any period of internship that has been completed more than three years prior to application for license or more than five years prior to examination for license. If all requirements for licensure are not completed within five years of initial application, the board may deny an additional internship. A funeral directing or an embalming intern may continue to practice for up to 90 days from the completion of his internship hours or until he has taken and received the results of all examinations required by the board, whichever occurs first. However, the board may waive such limitation for any person in the armed service of the United States

# when application for the waiver is made in writing within six months of leaving service or if the board determines that enforcement of the limitation will create an unreasonable hardship.

## Part III

## Internship: Funeral Supervisors' Responsibilities

## 18VAC65-40-340. Supervisors' responsibilities.

A. The supervisor shall provide the intern with all applicable laws and regulations or sections of regulations relating to the funeral industry.

B. The supervisor shall provide the intern with copies of and instruction in the use of all forms and price lists employed by the funeral establishment.

C. The supervisor shall provide the <u>funeral service or funeral directing</u> intern with instruction in all aspects of funeral services and shall allow the intern under direct supervision to conduct all necessary arrangements for a minimum of 25 funerals.

D. The embalming supervisor shall provide instruction on all necessary precautions, embalming functions, and reporting forms and shall allow the <u>funeral service or embalming</u> intern under direct supervision to perform a minimum of 25 embalmings.

E. The supervisor shall provide the <u>funeral service or funeral directing</u> intern with instruction in making preneed funeral arrangements and instruction on the laws and regulations pertaining to preneed funeral contracts and disclosures.

F. The supervisor shall provide <u>the funeral service or funeral directing intern</u> instruction on cremation and on the laws and regulations pertaining to cremation.

G. If a training site does not offer preneed funeral planning or cremation services, the supervisor shall arrange for such training at another licensed funeral establishment that does.

# Attachment B

## Part IV

## Refusal, Suspension, Revocation, and Disciplinary Action

## 18VAC65-40-640. Disciplinary action.

The board may refuse to issue or renew a license, registration, or approval to any applicant; and may suspend for a stated period of time or indefinitely, or revoke any license, registration, or approval, or reprimand any person, or place his license or registration on probation with such terms and conditions and for such time as it may designate or impose a monetary penalty for failure to comply with the <u>laws and</u> regulations of the Board of Funeral Directors and Embalmers.

## VIRGINIA BOARD OF FUNERAL DIRECTORS & EMBALMERS FORMAL ADMINISTRATIVE HEARING - VIRTUAL MINUTES

October 6, 2020	Department of Health Professions Perimeter Center 9960 Mayland Drive Henrico, Virginia 23233
CALL TO ORDER:	The formal hearing of the Board was called to order at 2:34 p.m.
MEMBERS PRESENT:	Mia F. Mimms, FSL, President (In-Person) R. Thomas Slusser, Jr., FSL Member (Virtual) Joseph Frank Walton, FSL Member (Virtual) Jason Graves, FSL Member (Virtual) Joseph Michael Williams, FSL Member (Virtual) Kenneth Scott Hickey, M.D., Citizen Member (Virtual) Muhammad Hanif, Citizen Member (Virtual)
BOARD COUNSEL:	Erin L. Barrett, Assistant Attorney General (In- Person)
DHP STAFF PRESENT:	Corie Tillman Wolf, Executive Director (Virtual) Sarah Georgen, Licensing and Operations Manager (In-Person)
COURT REPORTER:	Farnsworth & Taylor Reporting
PARTIES ON BEHALF OF COMMONWEALTH:	Claire Foley, Adjudication Specialist (Virtual)
COMMONWEALTH'S WITNESS:	Renee White, Senior Investigator, DHP (Virtual)
OTHERS PRESENT:	Lauren Thomas (Virtual) Marcella Luna (Virtual) J. Gray (Virtual) Angela Pearson (In-person)

MATTER:	Ralph Douglas Howell, Sr. FSL Funeral Service Licensee Applicant Case No.: 198401
ESTABLISHMENT OF A QUOROM:	With seven (7) members present, a quorum was stablished.
DISCUSSION:	Ralph Douglas Howell, Sr., did not appear before the Board in accordance with a Notice of Formal Hearing dated June 5, 2020. Mr. Howell was not represented by legal counsel.
	Based upon the representation of the Commonwealth, Ms. Mimms ruled that proper notice of the hearing was provided to Ralph Douglas Howell, Sr. and the Board proceeded in his absence. The Board received evidence and sworn testimony on behalf of the Commonwealth regarding the allegations in the Notice.
CLOSED SESSION:	Upon a motion by R. Thomas Slusser, and duly seconded by Joseph Michael Williams, the Board voted to convene a closed meeting, pursuant to §2.2- 3711.A (27) of the Code of Virginia, for the purpose of deliberation to reach a decision in the matter of Ralph Douglas Howell, Sr. Additionally, he moved that Ms. Barrett, Ms. Tillman Wolf, and Ms. Georgen attend the closed meeting because their presence in the closed meeting was deemed necessary and would aid the Board in its deliberations.
RECONVENE:	Mr. Slusser certified that the matters discussed in the preceding closed session met the requirements of §2.2-3712 of the Code, the Board reconvened in open session.
DECISION:	Upon a motion by R. Thomas Slusser and duly seconded by Joseph Frank Walton, the Board moved to deny Mr. Howell's application for licensure as a funeral service licensee. The motion carried.

VOTE:

The vote was unanimous.

## ADJOURNMENT:

The Board adjourned at 3:08 p.m.

Mia F. Mimms, FSL, Chair

Corie Tillman Wolf, JD, Executive Director

Date

Date

A video recording of this meeting can be accessed at:

https://www.dhp.virginia.gov/funeral/fun\_calendar.htm



November 20, 2020

The Virginia Board of Funeral Directors and Embalmers convened virtually via WebEx for an Exam Committee meeting on Friday, November 20, 2020.

## **COMMITTEE MEMBERS PRESENT:**

Mia F. Mimms, FSL, JD, Committee Chair (Virtual) Kenneth Scott Hickey, MD, Board Vice-President, Citizen Member (Virtual) Joseph Frank Walton, FSL (Virtual)

## DHP STAFF PRESENT FOR ALL OR PART OF THE MEETING:

Sarah Georgen, Licensing and Operations Manager (Virtual) Kelley Palmatier, Deputy Executive Director (Virtual) Corie Tillman Wolf, Executive Director (Virtual)

## **OTHER GUESTS PRESENT (VIRTUAL)**

Captain Anita Grant Barry Robinson, Virginia Mortician's Association Lacy Whittaker, Virginia Funeral Directors' Association

\*participant indicates attendance to count toward continuing education requirements

## CALL TO ORDER

Ms. Mimms called the meeting to order at 9:32 a.m.

Due to the COVID-19 declared state of emergency and consistent with Amendment 28 to HB29 (Budget Bill for 2018-2020) and the applicable provisions of the Freedom of Information Act including Virginia Code § 2.2-3708.2, the Board convened a virtual meeting to consider such regulatory and business matters as was presented on the agenda necessary for the Board to discharge its lawful purposes, duties, and responsibilities.

Ms. Mimms provided the Committee members, staff, and the public with contact information should the electronic meeting be interrupted.

Ms. Mimms provided reminders to the Committee and public regarding WebEx functions. She completed a roll call of the Committee members and staff.

With three Committee members present at the meeting, a quorum was established.

Ms. Mimms read the mission of the Board, which is also the mission of the Department of Health Professions.

## **DISCUSSION – OPEN SESSION**

Ms. Tillman Wolf explained the current examination process and the purpose of the Committee's review of the examination questions and blueprint.

## **DISCUSSION – CLOSED SESSION**

## Closed Meeting

Upon a **MOTION** by Mr. Walton, properly seconded by Dr. Hickey, the Committee voted to convene in a closed meeting pursuant to Section 2.2-3711(A)(12) of the *Code of Virginia* for the purpose of discussing or considering tests, examinations, or other information used, administered, or prepared by a public body and subject to the exclusion in subdivision 4 of Section 2.2-3705.1. Additionally, he moved that Ms. Tillman Wolf, Ms. Palmatier, and Ms. Georgen attend the closed meeting because their presence in the closed meeting is deemed necessary and would aid the Committee in its consideration of the topic. The motion passed unanimously (3-0). The Committee entered into closed session at 9:40 a.m.

## Reconvene

Upon a **MOTION** by Mr. Walton, properly seconded by Dr. Hickey, the Committee certified that the matters discussed in the preceding closed session met the requirements of Section 2.2-3712 of the *Code of Virginia* and the Committee reconvened in open session. The motion passed unanimously (3-0). The Committee reconvened in open session at 12:44 p.m.

Upon a **MOTION** by Mr. Walton, properly seconded by Dr. Hickey, the Committee voted to approve the examination blueprint as presented and approve the examination questions as presented and amended by the Committee. The motion passed unanimously (3-0).

## ADJOURNMENT

With all business concluded, the meeting adjourned at 12:47 p.m.

A video recording of this meeting can be accessed at: <u>https://www.dhp.virginia.gov/funeral/fun\_calendar.htm</u>

Mia Mimms, JD, FSL, Committee Chair

Corie Tillman Wolf, JD, Executive Director

Date

Date

# VIRGINIA BOARD OF FUNERAL DIRECTORS & EMBALMERS SPECIAL CONFERENCE COMMITTEE MINUTES

December 1, 2020	Department of Health Professions Perimeter Center 9960 Mayland Drive Henrico, Virginia 23233
CALL TO ORDER:	A Special Conference Committee of the Board was called to order at 9:35 a.m.
MEMBERS PRESENT:	Louis Jones, FSL, Chair Blair Nelsen, FSL
DHP STAFF PRESENT:	Kelley Palmatier, Deputy Director Angela Pearson, Senior Discipline Manager Claire Foley, Administrative Proceedings Division
MATTER:	Bukay Removal and Transportation Service, Applicant Case Number: 206263
DISCUSSION:	No one appeared before the committee to represent Bukay Removal and Transportation Service in accordance with the Board's Notice of Informal Conference dated October 28, 2020. Bukay Removal and Transportation Service was not represented by counsel.
	The Committee Chair concluded that adequate notice was provided to Bukay Removal and Transportation Service and the informal conference proceeded in their absence.
	The Committee fully discussed the allegations as referenced in the October 28, 2020, Notice of Informal Conference.

CLOSED SESSION:	Upon a motion by Blair Nelsen and duly seconded by Louis Jones, the Committee voted to convene a closed meeting pursuant to §2.2-3711.A (27) of the Code of Virginia, for the purpose of deliberation to reach a decision in the matter of Bukay Removal and Transportation Service, Applicant. Additionally, he moved that Ms. Palmatier and Ms. Pearson attend the closed meeting because their presence in the closed meeting was deemed necessary and would aid the Committee in its discussions.
RECONVENE:	Having certified that the matters discussed in the preceding closed session met the requirements of §2.2-3712 of the Code, the Committee re-convened in open session.
DECISION:	Upon a motion by Blair Nelsen and duly seconded by Louis Jones, the Committee voted and ordered that the Surface Transportation and Removal application for Bukay Removal and Transportation Service is denied. The motion carried.
ADJOURNMENT:	The Committee adjourned at 9:50 a.m.

Louis Jones, FSL Chair

Corie Tillman Wolf, JD, Executive Director

Date

Date

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# VIRGINIA BOARD OF FUNERAL DIRECTORS & EMBALMERS SPECIAL CONFERENCE COMMITTEE MINUTES

December 1, 2020	Department of Health Professions Perimeter Center 9960 Mayland Drive Henrico, Virginia 23233
CALL TO ORDER:	A Special Conference Committee of the Board was called to order at 10:38 a.m.
MEMBERS PRESENT:	Louis Jones, FSL, Chair Blair Nelsen, FSL
DHP STAFF PRESENT:	Kelley Palmatier, Deputy Director Angela Pearson, Senior Discipline Manager Claire Foley, Administrative Proceedings Division
MATTER:	Pleshette Cook, Funeral Service Intern Applicant Case Number: 207025
DISCUSSION:	Pleshette Cooke appeared before the Committee in accordance with the Board's Notice of Informal Conference dated November 19, 2020 and she was not represented by counsel.
	The Committee fully discussed the allegations as referenced in the November 19, 2020, Notice of Informal Conference with Ms. Cook.
CLOSED SESSION:	Upon a motion by Blair Nelsen and duly seconded by Louis Jones, the Committee voted to convene a closed meeting pursuant to §2.2-3711.A (27) of the Code of Virginia, for the purpose of deliberation to reach a decision in the matter of Pleshette Cook, Funeral Service Intern Applicant. Additionally, he moved that Ms. Palmatier and Ms. Pearson attend the closed meeting because their presence in the closed meeting was deemed necessary and would aid the Committee in its discussions.

RECONVENE:	Having certified that the matters discussed in the preceding closed session met the requirements of §2.2-3712 of the Code, the Committee re-convened in open session.
DECISION:	Upon a motion by Blair Nelsen and duly seconded by Louis Jones, the Committee voted and ordered that the Funeral Service Intern application for Pleshette Cook is denied. The motion carried.
ADJOURNMENT:	The Committee adjourned at 11:10 a.m.

Louis Jones, FSL Chair

Corie Tillman Wolf, JD, Executive Director

Date

Date

# PRESENTATIONS

Search.

## **Health Professions** Health Practitioners' **Monitoring Program**

Reporting Forms (/PractitionerResources/HealthPractitionersMonitoringProgram/ReportingForms/) <u>DHP Home (/) > Practitioner Resources (/PractitionerResources/)</u> > Health Practitioners Monitoring Program Brochures (/PractitionerResources/HealthPractitionersMonitoringProgram/Brochures/)

#### About HPMP 🔻

## COVID-19 Information

In response to COVID-19 social distancing precautions, DHP's public reception area is closed to walk-in services. Read More (/PractitionerResources/HealthPractitionersMonitoringProgram/AboutHPMP/AnnualReport/)

# Health Practitioners' Monitoring Program

The Virginia Health Practitioners' Monitoring Program (HPMP) is an alternative to disciplinary action for qualified healthcare practitioners with a substance use diagnosis, a mental health or physical diagnosis, that may alter their ability to practice their profession safely. HPMP refers healthcare professionals for appropriate treatment and provides ongoing monitoring of treatment progress.



The goal for each participant is to assist and support the recovery process, including achieving and maintaining optimal physical, mental, and emotional health. The HPMP team has the expertise to help practitioners skillfully navigate their return to safe and productive clinical practice.

The Department of Health Professions (DHP) contracts with Virginia Commonwealth University Health System, Department of Psychiatry to provide services including:

- Intake to determine program eligibility.
- Referrals to providers for clinical assessment and treatment.
- Monitoring of treatment progress and clinical practice.
- Alcohol and drug toxicology screens when indicated.

Participation in the program is voluntary. Disciplinary action may be avoided and, in the absence of criminal behavioral or Board action, public records may not be generated. For those participants with Board involvement, our team provides support including participant preparation for hearings and providing the Board with documentation or testimony of monitoring compliance.

HPMP services are available to anyone who holds a current, active license, certification or registration by a health regulatory board in Virginia or a multi-state licensure privilege OR is an applicant for initial or reinstatement of licensure, certification, or registration for up to one year from the date of receipt of their application.

Our experienced team is available to confidentially answer your questions and receive referrals, including self-referrals.

## **Contact Us**

Call: 1-866-206-4747 Email: vahpmp@vcuhealth.org (mailto:vahpmp@vcuhealth.org) Fax: 804-828-5386

## VCU HPMP Leadership Team

Joel Steinberg, M.D. Medical Director

Amy Stewart, LCSW Administrative Director







# Providing a Safe Return to Practice

The **Virginia Health Practitioners' Monitoring Program (HPMP)** is here to assist qualified healthcare practitioners with a substance use diagnosis, a mental health or physical diagnosis, that may alter their ability to practice their profession safely. HPMP provides an alternative to disciplinary action by providing comprehensive and effective monitoring services toward the goal of each participant's return to safe, productive practice. The goal is to assist and support each participant in the recovery process, including achieving and maintaining optimal physical, mental, and emotional health.

The Department of Health Professions (DHP) contracts with the Department of Psychiatry at the Virginia Commonwealth University Health System to provide confidential services for health practitioners enrolled in the HPMP, including:

- Intake to determine program eligibility
- Referrals to providers for clinical assessment and treatment
- Monitoring of treatment progress and clinical practice
- Toxicology screening for alcohol and/or drugs when indicated

## **Eligibility for Services**

In order to be eligible for participation in the program, you must hold a current, active Virginia license, certification or registration issued by one of the regulatory boards of the Department of Health Professions. You may also be eligible for up to one year if you are:

- Applying for licensure, certification or registration for the first time
- Applying for a reinstatement of your license, certification or registration

The *HPMP Orientation Handbook* provides further details about the HPMP program and monitoring process. The handbook is available online at **www.dhp.virginia.gov/hpmp.** 

Contact us: 701 E. Franklin St. Suite 1407 Richmond, VA 23219

Call: 1 (866) 206-4747 Email: vahpmp@vcuhealth.org Learn more: www.dhp.virginia.gov/hpmp

Hours of operation: Mon-Fri 8:30 a.m. to 5:00 p.m. except holidays





# FREQUENTLY ASKED QUESTIONS

# What is the HPMP program?

The HPMP is designed to monitor healthcare professionals who are diagnosed with a substance use disorder or mental health or physical condition that may be impairing. Participation in the program provides individualized referrals to assist a practitioner with their progress toward recovery, health and safe return to practice.

## How do I get started?

Our experienced team is available to confidentially answer your questions and receive referrals, including self-referrals. Contact the Virginia HPMP toll-free at **1 (866) 206-4747** or email **vahpmp@vcuhealth.org**.

The HPMP website lists helpful resources and includes important information about the program. Please visit **www.dhp.virginia.gov/hpmp**.

## Will this result in disciplinary action?

In many cases, voluntary participation may avoid disciplinary action and, in the absence of criminal behavior or Board action, public records may not be generated.

## What can I expect?

Interested practitioners must contact the intake representative at Virginia HPMP and must sign a participation contract before entering the HPMP. If represented by an attorney, participants will be asked to sign a release of information form allowing the attorney access to their program information.

## What is the cost?

Enrollment in the monitoring program is free. However, any costs associated with treatment and/or screenings are the responsibility of the participant.





# STAFF REPORTS

Virginia Department of Health Professions Cash Balance As of November 30, 2020

	104- Funeral Directors and Embalmers	
Board Cash Balance as June 30, 2020		757,223
YTD FY21 Revenue		41,535
Less: YTD FY21 Direct and Allocated Expenditures		279,651
Board Cash Balance as November 30, 2020	\$	519,107

Revenue and Expenditures Summary

Department 10400 - Funeral Directors and Embalmers

				Amount	
Account				Under/(Over)	
Number	Account Description	Amount	Budget	Budget	% of Budget
4002400	Fee Revenue				
4002401	Application Fee	22,995.00	49,845.00	26,850.00	46.13%
4002406	License & Renewal Fee	10,190.00	612,290.00	602,100.00	1.66%
4002407	' Dup. License Certificate Fee	150.00	360.00	210.00	41.67%
4002409	Board Endorsement - Out	600.00	3,850.00	3,250.00	15.58%
4002421	Monetary Penalty & Late Fees	-	10,025.00	10,025.00	0.00%
4002430	Board Changes Fee	3,200.00	7,695.00	4,495.00	41.59%
4002432	2 Misc. Fee (Bad Check Fee)		35.00	35.00	0.00%
	Total Fee Revenue	37,135.00	684,100.00	646,965.00	5.43%
4009000	Other Revenue				
4009060	Miscellaneous Revenue	4,400.00	3,300.00	(1,100.00)	133.33%
	Total Other Revenue	4,400.00	3,300.00	(1,100.00)	133.33%
	Total Revenue	41,535.00	687,400.00	645,865.00	6.04%
5044440	- Englissen Detingen auf Gentrik	0.000.04	42,000,00	7 004 40	
	Employer Retirement Contrib.	6,263.81	13,888.00	7,624.19	45.10%
	) Fed Old-Age Ins- Sal St Emp	3,149.16	7,970.00	4,820.84	39.51%
	Group Insurance	587.52	1,287.00	699.48	45.65%
	Medical/Hospitalization Ins.	13,768.48	30,040.00	16,271.52	45.83%
	Retiree Medical/Hospitalizatn	494.14	1,076.00	581.86	45.92%
5011170	Long term Disability Ins	268.46	586.00	317.54	45.81%
	Total Employee Benefits	24,531.57	54,847.00	30,315.43	44.73%
	Salaries				
5011230	Salaries, Classified	43,939.28	96,048.00	52,108.72	45.75%
	Total Salaries	43,939.28	96,048.00	52,108.72	45.75%
5011300	Special Payments				
5011310	Bonuses and Incentives	325.00	-	(325.00)	0.00%
5011340	Specified Per Diem Payment	900.00	-	(900.00)	0.00%
5011380	Deferred Compnstn Match Pmts	297.00	864.00	567.00	34.38%
	Total Special Payments	1,522.00	864.00	(658.00)	176.16%
5011400	Wages				
5011410	) Wages, General	<u> </u>	8,133.00	8,133.00	0.00%
	Total Wages	-	8,133.00	8,133.00	0.00%
5011600	) Terminatn Personal Svce Costs				
5011660	Defined Contribution Match - Hy	52.14	-	(52.14)	0.00%
	Total Terminatn Personal Svce Costs	52.14	-	(52.14)	0.00%
5011930	Turnover/Vacancy Benefits		-	-	0.00%
	Total Personal Services	70,044.99	159,892.00	89,847.01	43.81%
5012000	Contractual Svs				
5012100	Communication Services				
5012110	Express Services	-	200.00	200.00	0.00%
5012140	Postal Services	592.22	3,500.00	2,907.78	16.92%
5012150	Printing Services	-	1,500.00	1,500.00	0.00%
5012160	Telecommunications Svcs (VITA)	354.86	300.00	(54.86)	118.29%

Revenue and Expenditures Summary

Department 10400 - Funeral Directors and Embalmers

Account			Amount Under/(Over)	
Number Account Description	Amount	Budget	Budget	% of Budget
5012190 Inbound Freight Services	0.44	-	(0.44)	0.00%
Total Communication Services	947.52	5,500.00	4,552.48	17.23%
5012200 Employee Development Services				
5012210 Organization Memberships	250.00	1,200.00	950.00	20.83%
5012220 Publication Subscriptions	-	600.00	600.00	0.00%
5012240 Employee Trainng/Workshop/Conf	-	1,945.00	1,945.00	0.00%
5012270 Emp Trning- Trns, Ldgng & Meals	-	3,250.00	3,250.00	0.00%
Total Employee Development Services	250.00	6,995.00	6,745.00	3.57%
5012400 Mgmnt and Informational Svcs	-			
5012420 Fiscal Services	138.97	9,520.00	9,381.03	1.46%
5012440 Management Services	84.17	120.00	35.83	70.14%
5012470 Legal Services	150.00	500.00	350.00	30.00%
Total Mgmnt and Informational Svcs	373.14	10,140.00	9,766.86	3.68%
5012500 Repair and Maintenance Svcs				
5012510 Custodial Services	112.40	-	(112.40)	0.00%
5012530 Equipment Repair & Maint Srvc	775.91	640.00	(135.91)	121.24%
Total Repair and Maintenance Svcs	888.31	640.00	(248.31)	138.80%
5012600 Support Services				
5012640 Food & Dietary Services	284.31	2,100.00	1,815.69	13.54%
5012660 Manual Labor Services	35.90	1,200.00	1,164.10	2.99%
5012670 Production Services	211.63	1,120.00	908.37	18.90%
5012680 Skilled Services	2,858.37	8,310.00	5,451.63	34.40%
Total Support Services	3,390.21	12,730.00	9,339.79	26.63%
5012800 Transportation Services				
5012820 Travel, Personal Vehicle	194.93	6,200.00	6,005.07	3.14%
5012830 Travel, Public Carriers	-	700.00	700.00	0.00%
5012850 Travel, Subsistence & Lodging	-	1,600.00	1,600.00	0.00%
5012880 Trvl, Meal Reimb- Not Rprtble	-	750.00	750.00	0.00%
Total Transportation Services	194.93	9,250.00	9,055.07	2.11%
Total Contractual Svs	6,044.11	45,255.00	39,210.89	13.36%
5013000 Supplies And Materials				
5013100 Administrative Supplies				
5013110 Apparel Supplies	6.35	-	(6.35)	0.00%
5013120 Office Supplies	380.63	1,500.00	1,119.37	25.38%
5013130 Stationery and Forms	-	675.00	675.00	0.00%
Total Administrative Supplies	386.98	2,175.00	1,788.02	17.79%
5013300 Manufctrng and Merch Supplies				
5013350 Packaging & Shipping Supplies		85.00	85.00	0.00%
Total Manufctrng and Merch Supplies	-	85.00	85.00	0.00%
5013500 Repair and Maint. Supplies				
5013510 Building Repair & Maint Materl	3.52	-	(3.52)	0.00%
5013520 Custodial Repair & Maint Matrl	0.49	-	(0.49)	0.00%
Total Repair and Maint. Supplies	4.01	-	(4.01)	0.00%

Revenue and Expenditures Summary

Department 10400 - Funeral Directors and Embalmers

Account				Amount Under/(Over)	
Number Account Desc	ription	Amount	Budget	Budget	% of Budget
5013600 Residential Supplies					
5013620 Food and Dietary Supplies		-	30.00	30.00	0.00%
5013630 Food Service Supplies		-	90.00	90.00	0.00%
Total Residential Supplies		-	120.00	120.00	0.00%
5013700 Specific Use Supplies					
5013730 Computer Operating Supplies		-	15.00	15.00	0.00%
Total Specific Use Supplies			15.00	15.00	0.00%
Total Supplies And Materials		390.99	2,395.00	2,004.01	16.33%
5015000 Continuous Charges					
5015100 Insurance-Fixed Assets					
5015160 Property Insurance			36.00	36.00	0.00%
Total Insurance-Fixed Assets		-	36.00	36.00	0.00%
5015300 Operating Lease Payments					
5015340 Equipment Rentals		4.12	-	(4.12)	0.00%
5015350 Building Rentals		9.60	-	(9.60)	0.00%
5015360 Land Rentals		-	15.00	15.00	0.00%
5015390 Building Rentals - Non State		2,042.79	4,613.00	2,570.21	44.28%
Total Operating Lease Payments		2,056.51	4,628.00	2,571.49	44.44%
5015500 Insurance-Operations					
5015510 General Liability Insurance		-	135.00	135.00	0.00%
5015540 Surety Bonds		-	8.00	8.00	0.00%
Total Insurance-Operations		-	143.00	143.00	0.00%
Total Continuous Charges		2,056.51	4,807.00	2,750.49	42.78%
5022000 Equipment					
5022100 Computer Hrdware & Sftware					
5022170 Other Computer Equipment		45.00	-	(45.00)	0.00%
Total Computer Hrdware & Sftwa	re	45.00	-	(45.00)	0.00%
5022600 Office Equipment					
5022610 Office Appurtenances		-	132.00	132.00	0.00%
Total Office Equipment		-	132.00	132.00	0.00%
Total Equipment		45.00	132.00	87.00	34.09%
Total Expenditures		78,581.60	212,481.00	133,899.40	36.98%
Allocated Expenditures					
20600 Funeral\LTCA\PT		49,898.54	113,395.83	63,497.29	44.00%
30100 Technology and Business Servic	es	23,099.08	63,789.84	40,690.76	36.21%
30200 Human Resources		8,775.96	9,102.04	326.08	96.42%
30300 Finance		13,927.90	30,049.31	16,121.41	46.359
30400 Director's Office		4,899.51	10,796.97	5,897.46	45.389
30500 Enforcement		72,971.46	168,075.67	95,104.20	43.429
30600 Administrative Proceedings		16,144.12	34,306.55	18,162.43	47.06%
30700 Health Practitioners' Monitoring	Program	246.56	158.33	(88.23)	155.72%

Revenue and Expenditures Summary

Department 10400 - Funeral Directors and Embalmers

					Amount	
Account				U	nder/(Over)	
Number	Account Description	Amount	Budget		Budget	% of Budget
30800	Attorney General	4,600.60	3,807.38		(793.22)	120.83%
30900	Board of Health Professions	4,407.91	8,127.10		3,719.19	54.24%
31100	Maintenance and Repairs	165.67	1,034.94		869.27	16.01%
31300	Employee Recognition Program	4.22	611.69		607.47	0.69%
31400	Conference Center	54.27	149.95		95.68	36.19%
31500	Program Development and Implementation	1,873.35	 4,840.75		2,967.41	38.70%
	Total Allocated Expenditures	201,069.16	 448,246.36		247,177.20	44.86%
	Net Revenue in Excess (Shortfall) of Expenditures	\$ (238,115.76)	\$ 26,672.64	\$	264,788.40	892.73%



## **Funeral Directors and Embalmers Monthly Snapshot for November 2020**

Funeral Directors and Embalmers has received more cases in November than closed. Funeral Directors and Embalmers has closed 0 patient care cases and 1 non-patient care case for a total of 1 case.

Cases Closed	
Patient Care	0
Non-Patient Care	1
Total	1

Funeral Directors and Embalmers has received 1 patient care case and 1 non-patient care case for a total of 2 cases.

Cases Received	
Patient Care	1
Non-Patient Care	1
Total	2

As of November 30, 2020 there were 40 patient care cases open and 16 non-patient care cases open for a total of 56 cases.

Cases Open	
Patient Care	40
Non-Patient Care	16
Total	56

There were 3,198 Funeral Directors and Embalmers licensees as of December 1, 2020. The number of current licenses are broken down by profession in the following chart.

Current Licenses	
Branch Establishment	85
Continuing Education Provider	9
Courtesy Card	111
Crematories	118
Embalmer	2
Funeral Director	33
Funeral Establishment	417
Funeral Service Intern	221
Funeral Service Licensee	1,542
Funeral Supervisor	607
Surface Transport & Removal Services	53
Total for Funeral Directors and Embalmer	3,198

There were 11 licenses issued for Funeral Directors and Embalmers for the month of November. The number of licenses issued are broken down by profession in the following chart.



Licenses Issued	
Funeral Service Intern	7
Funeral Service Licensee	2
Funeral Supervisor	2
Total for Funeral Directors and Embalmers	11

# LEGISLATIVE AND REGULATORY REPORT

#### Emergency Regulations – Effective 1/5/21 to 7/4/22

#### **Board Of Funeral Directors And Embalmers**

#### Licenses for funeral directors and embalmers

#### 18VAC65-20-130. Renewal of license; registration.

A. A person, establishment, crematory, courtesy card holder or surface transportation and removal service that desires to renew its license or registration for the next year shall, not later than the expiration date as provided in 18VAC65-20-120, submit the renewal form and applicable fee.

1. In order to renew an active funeral service, <u>funeral</u> director, or embalmer license, a licensee shall be required to comply with continuing competency requirements set forth in 18VAC65-20-151.

2. The board shall not renew a license for any licensee who fails to attest to compliance with continuing competency requirements on the renewal form.

B. A person who or entity that desires to renew an expired license for up to one year following expiration shall comply with requirements of subsection A of this section and also submit the applicable fee for late renewal.

C. A person who or entity which fails to renew a license, registration, or courtesy card by the expiration dates prescribed in 18VAC65-20-120 shall be deemed to have an invalid license, registration, or courtesy card and continued practice may subject the licensee to disciplinary action by the board.

#### 18VAC65-20-140. Reinstatement of expired license or registration.

A. The board may consider reinstatement of an expired license or registration that has not been renewed within one year of expiration for up to three years following expiration. An application request for reinstatement shall be submitted to the board and shall include payment of the reinstatement fee prescribed in 18VAC65-20-70.

B. If the Virginia license of a funeral service provider <u>licensee</u>, funeral director and, or embalmer is lapsed three years or less and the applicant is seeking reinstatement, he <u>the</u> <u>applicant</u> shall provide evidence of having completing the number of continuing competency hours required for the period in which the license has been lapsed.

C. When a license is not reinstated within three years of its expiration date, an applicant shall reapply for licensure and pass the state examination.

## 18VAC65-20-151. Continued competency requirements for renewal of an active license.

A. Funeral service licensees, funeral directors, or funeral embalmers shall be required to have completed a minimum of five hours per year of continuing education offered by a board-approved sponsor for licensure renewal in courses that emphasize the ethics, standards of practice, preneed contracts and funding, or federal or state laws and regulations governing the profession of funeral service.

1. One hour per year shall cover compliance with laws and regulations governing the profession, and at least one hour per year shall cover preneed funeral arrangements. The one-hour requirement on compliance with laws and regulations may be met once every two years by attendance at a meeting of the board or at a committee of the board or an informal conference or formal hearing.

2. One hour of the five hours required for annual renewal may be satisfied through delivery of professional services, without compensation, to low-income individuals receiving health services through a local health department or a free clinic organized in whole or primarily for the delivery of those services. One hour of continuing education may be credited for

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one hour of providing such volunteer services, as documented by the health department or free clinic. For the purposes of continuing education credit for volunteer service, an approved sponsor shall be a local health department or free clinic.

B. Courses must be directly related to the scope of practice of funeral service. Courses for which the principal purpose is to promote, sell or offer goods, products or services to funeral homes are not acceptable for the purpose of credit toward renewal.

C. The board may grant an extension for good cause of up to one year for the completion of continuing education requirements upon written request from the licensee prior to the renewal date. Such extension shall not relieve the licensee of the continuing education requirement.

D. The board may grant an exemption for all or part of the continuing education requirements for one renewal cycle due to circumstances determined by the board to be beyond the control of the licensee.

#### 18VAC65-20-154. Inactive license.

A. A funeral service licensee, funeral director, or embalmer who holds a current, unrestricted license in Virginia shall, upon a request for inactive status on the renewal application and submission of the required renewal fee of \$115, be issued an inactive license. The fee for late renewal up to one year following expiration of an inactive license shall be \$40.

1. An inactive licensee shall not be entitled to perform any act requiring a license to practice funeral service, funeral directing, or embalming in Virginia.

2. The holder of an inactive license shall not be required to meet continuing education requirements, except as may be required for reactivation in subsection B of this section.

B. A funeral service licensee, funeral director, or embalmer who holds an inactive license may reactivate his license by:

1. Paying the difference between the renewal fee for an inactive license and that of an active license for the year in which the license is being reactivated; and

2. Providing proof of completion of the number of continuing competency hours required for the period in which the license has been inactive, not to exceed three years.

#### 18VAC65-20-231. Requirements for a funeral director license by examination.

A. To qualify for licensure as a funeral director, a person shall:

1. Be at least 18 years of age and hold a high school diploma or its equivalent;

2. Have completed a funeral service internship prescribed by the board in regulation;

<u>3. Have graduated from a school of mortuary science or funeral service accredited by the</u> <u>American Board of Funeral Service Education, Incorporated, or have completed an</u> <u>Associate's Degree or its equivalent, which consists of at least 60 credit hours of</u> <u>coursework, from a funeral directing program approved by the board;</u>

4. Have successfully completed coursework in the area of pathology as approved by the board;

5. Have passed the National Board Examination in Arts or State Board Examination in Arts of the International Conference of Funeral Service Examining Boards; and

6. Have passed the Virginia State Board Examination on the laws, rules, and regulations for funeral practice.

<u>B. Application requirements. Applicants shall submit school transcripts and National Board</u> <u>Examination or State Board Examination scores as part of an application package, including the</u> <u>required fee and any additional documentation as may be required to determine eligibility.</u>

C. The board, in its discretion, may license an individual convicted of a felony if he has successfully fulfilled all conditions of sentencing, been pardoned, or has had his civil rights restored or may refuse to license an individual who has a criminal or disciplinary proceeding pending against him in any jurisdiction in the United States.

#### 18VAC65-20-232. Requirements for an embalmer license by examination.

A. To qualify for licensure as an embalmer, a person shall:

1. Be at least 18 years of age and hold a high school diploma or its equivalent;

2. Have completed a funeral service internship prescribed by the board in regulation;

3. Have graduated from a school of mortuary science or funeral service accredited by the American Board of Funeral Service Education, Incorporated, or have completed an embalming program approved by the board;

4. Have passed the National Board Examination in Sciences or State Board Examination in Sciences of the International Conference of Funeral Service Examining Boards; and

5. Have passed the Virginia State Board Examination on the laws, rules, and regulations for funeral practice.

<u>B. Application requirements</u>. Applicants shall submit school transcripts and National Board Examination or State Board Examination scores as part of an application package, including the required fee and any additional documentation as may be required to determine eligibility.

<u>C. The board, in its discretion, may license an individual convicted of a felony if he has</u> <u>successfully fulfilled all conditions of sentencing, been pardoned, or has had his civil rights</u> <u>restored or may refuse to license an individual who has a criminal or disciplinary proceeding</u> <u>pending against him in any jurisdiction in the United States.</u>

18VAC65-20-235. Approval of educational programs.

All applicants for funeral service licensure <u>as a funeral service licensee</u> are required to have graduated from a funeral service program offered by a school of mortuary science or funeral service accredited by the American Board of Funeral Service Education, Incorporated.

#### 18VAC65-20-350. Requirements for licensure by reciprocity or endorsement.

A. Licenses for the practice of funeral service, <u>funeral directing</u>, <u>embalming</u>, or <u>its</u> <u>an</u> equivalent <u>license</u> issued by other states, territories, or the District of Columbia may be recognized by the board and the holder of such license or licenses may be granted a license to practice funeral service, <u>funeral directing</u>, or <u>embalming</u> within the Commonwealth.

Licenses may be granted to applicants by the board on a case-by-case basis if the applicant holds a valid license for the practice of funeral service, funeral directing, embalming or its an equivalent <u>license</u> in another state, territory, or the District of Columbia and possesses credentials which are substantially similar to or more stringent than required by the Commonwealth for initial licensure at the time the applicant was initially licensed.

B. An applicant for licensure by reciprocity or endorsement shall pass the Virginia State Board Examination.

#### 18VAC65-20-500. Disciplinary action.

Part VI

Refusal, Suspension, Revocation, and Disciplinary Action

In accordance with the provisions of § 54.1-2806 of the Code of Virginia, the following practices are considered unprofessional conduct and may subject the licensee to disciplinary action by the board:

1. Breach of confidence. The unnecessary or unwarranted disclosure of confidences by the funeral licensee.

2. Unfair competition.

a. Interference by a funeral service licensee, funeral director, or registered surface transportation and removal service when another has been called to take charge of a dead human body and the caller or agent of the caller has the legal right to the body's disposition.

b. Consent by a funeral service licensee or funeral director to take charge of a body unless authorized by the person or his agent having the legal right to disposition.

3. False advertising.

a. No licensee or registrant shall make, publish, disseminate, circulate or place before the public, or cause directly or indirectly to be made, an advertisement of any sort regarding services or anything so offered to the public which contains any promise, assertion, representation, or statement of fact which is untrue, deceptive, or misleading.

b. The following practices, both written and verbal, shall constitute false, deceptive, or misleading advertisement within the meaning of subdivision 4 of § 54.1-2806 of the Code of Virginia:

(1) Advertising containing inaccurate statements; and

(2) Advertisement which gives a false impression as to ability, care, and cost of conducting a funeral, or that creates an impression of things not likely to be true.

c. The following practices are among those which shall constitute an untrue, deceptive, and misleading representation or statement of fact:

(1) Representing that funeral goods or services will delay the natural decomposition of human remains for a long term or indefinite time; and (2) Representing that funeral goods have protective features or will protect the body from gravesite substances over or beyond that offered by the written warranty of the manufacturer.

4. Inappropriate handling and storage of dead human bodies, consistent with § 54.1-2811.1 of the Code of Virginia and regulations of the board. Transportation and removal vehicles shall be of such nature as to eliminate exposure of the deceased to the public during transportation. During the transporting of a human body, consideration shall be taken to avoid unnecessary delays or stops during travel.

5. Failure to furnish price information disclosing the cost to the purchaser for each of the specific funeral goods and funeral services used in connection with the disposition of deceased human bodies.

6. Conducting the practice of funeral services, <u>funeral directing</u>, <u>or embalming</u> in such a manner as to constitute a danger to the health, safety, and well-being of the staff or the public.

7. Inability to practice with skill or safety because of physical, mental, or emotional illness, or substance abuse.

8. Failure to register as a supervisor for a funeral service intern or failure to provide reports to the board as required by the Code of Virginia and 18VAC65-40-320.

9. Failure to comply with applicable federal and state laws and regulations, including requirements for continuing education.

<u>10. Conducting activities or performing services that are outside the scope of a licensee's</u> practice or for which the licensee is not trained and individually competent.

18VAC65-20-630. Disclosures.

#### Part VIII

#### Pricing Standards and Forms

Funeral providers <u>licensees</u> shall make all required disclosures and provide accurate information from price lists pursuant to the rules of the Federal Trade Commission. Price lists shall comply with requirements of the FTC and shall contain the information included in:

APPENDIX I - General Price List;

APPENDIX II - Casket Price List, Outer Burial Container Price List; and

APPENDIX III - Itemized Statement of Funeral Goods and Services Selected.

#### 18VAC65-30-10. Definitions.

#### Part I

#### **General Information**

In addition to those defined in § 54.1-2800 of the Code of Virginia, the following words and terms when used in this chapter shall have the following meanings unless the context clearly indicates otherwise:

"Appointee" means the individual selected by the contract beneficiary to arrange a preneed funeral plan on behalf of the contract beneficiary.

"Capper," "steerer," or "shill" means a person who serves to entice another to purchase a product or to direct the course of action and choice of the buyer in a preneed funeral contract sale.

"Cash advance item" means any item of service or merchandise described to a purchaser as a "cash advance," "accommodation," "cash disbursement," or similar term. A cash advance item is also any item obtained from a third party and paid for by the funeral provider on the behalf of the contract buyer. Cash advance items may include, but are not limited to, cemetery or crematory services, pallbearers, public transportation, clergy honoraria, flowers, musicians or singers, nurses, obituary notices, gratuities, and death certificates.

"Consideration," "contract price," or "funds" means money, property, or any other thing of value provided to be compensation to a contract seller or contract provider for the funeral services and funeral goods to be performed or furnished under a preneed funeral contract. Consideration does not include late payment penalties and payments required to be made to a governmental agency at the time the contract is entered into.

"Contract" means a written, preneed funeral contract, and all documents pertinent to the terms of the contract under which, for consideration paid to a contract seller or a contract provider by or on behalf of a contract buyer prior to the death of the contract beneficiary, a person promises to furnish, make available, or provide funeral services or funeral goods after the death of a contract beneficiary.

"Contract beneficiary" means the individual for whom the funeral services and supplies are being arranged.

"Contract buyer" means the purchaser of the preneed contract.

"Contract provider" means the funeral establishment designated by the contract buyer and contracting with the contract buyer to provide for funeral services and supplies in the preneed funeral contract.

"Contract seller" means the funeral service licensee <u>or funeral director</u> who makes the preneed arrangements with the contract buyer for the funeral service and who makes the financial arrangements for the service and the goods and supplies to be provided.

"Designee" means the individual designated to make arrangements for burial or final disposition of the remains pursuant to § 54.1-2825 of the Code of Virginia.

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"Funding source" means the trust agreement, insurance policy, annuity, personal property, or real estate used to fund the preneed plan.

"Funeral supplies and services" means the items of merchandise sold or offered for sale or lease to consumers that will be used in connection with a funeral or an alternative to a funeral or final disposition of human remains including caskets, combination units, and catafalques. Funeral goods does not mean land or interests in land, crypts, lawn crypts, mausoleum crypts, or niches that are sold by a cemetery that complies with Chapter 23.1 (§ 54.1-2310 et seq.) of Title 54.1 of the Code of Virginia. In addition, "funeral supplies and services" does not mean cemetery burial vaults or other outside containers, markers, monuments, urns, and merchandise items used for the purpose of memorializing a decedent and placed on or in proximity to a place of interment or entombment of a casket, catafalque, or vault or to a place of inurnment that are sold by a cemetery operating in accordance with Chapter 23.1 of Title 54.1 of the Code of Virginia.

"Guaranteed contract price" means (i) the amount paid by the contract buyer on a preneed funeral contract, and income derived from that amount, or (ii) the amount paid by a contract buyer for a life insurance policy or annuity as the funding source and its increasing death benefit. These amounts shall be accepted as payment in full for the preselected funeral goods and services.

"Income" means the amount of gain received in a period of time from investment of consideration paid for a preneed contract.

"Nonguaranteed contract price" means the costs of items on a preneed funeral contract that are not fixed for the specified funeral goods or funeral services selected and nonguaranteed costs may increase from the date of the contract to the death of the contract beneficiary and the family or estate will be responsible for paying at the time of need for the services and supplies that were nonguaranteed. Cash advance items are not guaranteed.

#### 18VAC65-30-50. Solicitation.

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#### Part II

#### Sale of Preneed Plans

A. In accordance with provisions of § 54.1-2806 of the Code of Virginia, a licensee shall not initiate any preneed solicitation using in-person communication by the licensee, his agents, assistants, or employees.

B. After a request to discuss preneed planning is initiated by the contract buyer or interested consumer, any contact and in-person communication shall take place only with a funeral service licensee <u>or funeral director</u>.

#### 18VAC65-30-220. Content of preneed contracts.

#### Part VIII

Required Content of Contracts and Disclosures

The following information shall be contained in any contract for preneed funeral planning.

Date:

Contract: \_\_\_\_\_

PRENEED FUNERAL CONTRACT

for

(Name of Recipient of Services)

\_\_\_\_\_(Zip)\_\_\_\_\_

#### I. SUPPLIES AND SERVICES PURCHASED

If the prices of goods and services are guaranteed, no additional cost will incur for your family or estate even though the actual prices of goods and services may increase between the date of this contract and the time of need. (Please see the disclosure document.)

Charges are only for those items that you selected or that are required. If we are required by law or by a cemetery or crematory to use an item, we will explain the reasons in writing below. If you selected a funeral that may require embalming, such as a funeral with a viewing, you may have to pay for embalming. You do not have to pay for embalming you did not select if you select arrangements such as a direct cremation or immediate burial.

Guaranteed Services Purchased		
I. BASIC SERVICES OF FUNERAL DIRECTOR AND STAFF	\$	
II. FUNERAL HOME FACILITIES		
A. Facilities and Staff for visitation/viewing	\$	
B. Facilities and Staff for funeral ceremony	\$	
C. Facilities and Staff for memorial service	\$	
D. Equipment and Staff for graveside service	\$	
(NOTE TO FUNERAL HOME: If you have additional charges such as facilities and staff for home/church viewing, or a charge for additional staff person or through calculation of		

manhours, etc., add here as extra items. If you have a charge for equipment for interment,
add here.)

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manhours, etc., add here as extra items. If you have a charge for equip add here.)	ment for interment,
III. EMBALMING	
A. Normal remains	\$
B. Autopsy remains	\$
IV. OTHER PREPARATION OF THE BODY	\$
(NOTE: List all items that you placed under Other Preparation on your C	General Price List.)
V. IMMEDIATE BURIAL	\$
VI. DIRECT CREMATION	\$
VII. TRANSFER OF REMAINS TO FUNERAL ESTABLISHMENT	\$
VIII. FORWARDING REMAINS TO ANOTHER FUNERAL HOME	\$
IX. RECEIVING REMAINS FROM ANOTHER FUNERAL HOME	\$
X. AUTOMOTIVE EQUIPMENT	
A. Hearse	\$
B. Limousine	\$
(NOTE: List all others that you placed on General Price List.)	
XI. FUNERAL MERCHANDISE	
A. Casket (*describe)	
	\$
B. Outer Burial Container (*describe)	
	\$
C. List any others	
	\$
Supplies Purchased	
Clothing	\$
Temporary marker	\$
Acknowledgment cards	\$
Register/attendance books	\$
Memorial folders	\$
Other	\$
SUBTOTAL COSTS OF (GUARANTEED) SUPPLIES PURCHASED:	\$

XII. PACKAGE PRICES	l	
(NOTE: List all package prices by name.)		
SUBTOTAL COSTS OF (GUARANTEED) SUPPLIES PURCHASED:	\$	
Nonguaranteed Goods and Services Purchased		
The actual prices of goods and services below are NOT GUARANTEED. These items may include, but not be limited to, obituary notices, death certificates, cemetery fees, flowers, sales tax, etc. The prices are estimated and the estimates will be included in the Grand Total Contract Price. The differences between the estimated prices below and the actual cost will be settled with your family or estate at the time of need:		
SUBTOTAL ESTIMATED COSTS OF NONGUARANTEED ITEMS:	\$	
GRAND TOTAL FOR PRENEED ARRANGEMENTS		
1. Total cost of (guaranteed) services purchased	\$	
2. Total cost of (guaranteed) supplies purchased	\$	
3. Total estimated cost of nonguaranteed items	\$	
GRAND TOTAL	\$	
The only warranties, express or implied, granted in connection with the goods sold in this preneed funeral contract, are the express written warranties, if any, extended by the manufacturers thereof. No other warranties and no warranties of MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE are extended by the (funeral home)		
II. GENERAL INFORMATION		
In order that the Buyer may understand the relationship of all parties involved in this preneed arrangement and contract, the following is provided:		
A. Buyer:		
B. Funeral Home Providing Services:		
C. Contract seller:		
Employed by: (Funeral Home)		
Virginia Funeral Director License Number:		

#### Method of Funding

#### A. Insurance

#### B. Trust

- 1. Amount to be trusted:
- 2. Name of trustee:

3. Disposition of Interest:

4. Fees, expenses, taxes deducted from earned interest:

5. Buyer's responsibility for taxes owned on interest:

The following information will be given if an insurance policy or annuity contract is used to fund this agreement:

A. Buyer:

B. Insurance Company:

C. Insurance Agent:

Employed by: (Insurance Company)

Licensed Funeral Director or Funeral Service Licensee in Virginia: \_\_\_\_yes \_\_\_\_no

Funeral Director or Funeral Service License Number (If Applicable):

Employed by Funeral Home (If Applicable):

D. The life insurance or annuity contract provides either that:

The face value thereof shall be adjusted annually by a factor equal to the Consumer Price Index as published by the Office of Management and Budget of the United States; or

\_\_\_\_\_A benefit payable at death under such contract that will be equal or exceed the sum of all premiums paid for such contract plus thereon at the annual rate of at least 5.0%, compounded annually.

#### **III. CONSUMER INFORMATION**

The Board of Funeral Directors and Embalmers is authorized by Chapter 28 (§ 54.1-2800 et seq.) of Title 54.1 of the Code of Virginia to regulate the practice of preneed funeral planning. Consumer complaints should be directed to:

The Board of Funeral Directors and Embalmers 9960 Mayland Drive, Suite 300 Richmond, Virginia 23233 Telephone Number (804) 367-4479 Toll Free Number 1-800-533-1560 FAX: (804) 527-4413

#### **IV. DISCLOSURES**

The disclosure statements will be available for your review. The General Price List shall be furnished to you by the contract seller. These contain information that you must receive by law and/or the authority of the Board of Funeral Directors and Embalmers. You are entitled to receive all information in clear and simple language including the language of the funding agreement for this preneed arrangement.

If any law, cemetery, or crematory requires the purchase of any of those items listed in Part I, the requirements will be explained in writing.

By signing this contract, buyer acknowledges availability of and opportunity to read a copy of all of the required documents.

#### V. TERMINATION OF CONTRACT

This person who funds this contract through a trust agreement may terminate this preneed contract at any time prior to the furnishing of the services or supplies contracted for:

Within 30 days

If you terminate this preneed contract within 30 days of the date of this contract, you will be refunded all payments of whatever type you have made, plus any interest or income you may have earned.

More than 30 days

If you terminate this preneed contract more than 30 days after the date on this contract, you will be refunded whatever amount was required to be placed in a revocable trust fund, plus any interest or income it has earned.

Any person who funds this contract through a trust fund which is irrevocable or through an insurance/annuity policy or through the transfer of real estate/personal property may not be eligible for a refund.

#### VI. STATEMENT OF GUARANTEE

By signing this contract, (Funeral Home) \_\_\_\_\_\_ agrees to the statement checked below (check one):

Prefinancing guarantees that no additional payment will be required from the family or estate for guaranteed services and supplies provided the Grand Total of these arrangements is paid in full and the interest is allowed to accumulate in your account (see page \_\_\_\_\_\_ for Grand Total amount). Payment of the difference will be required for the nonguaranteed estimated items if they increase in price.

\_\_\_\_\_ The prices for items under supplies and services are not guaranteed.

#### VII. AGREEMENT

In witness whereof, the Buyer and the Funeral Home have executed this contract, intending its terms to be in accordance with the Code of Virginia and any regulations implementing the Code. By signing this contract you acknowledge that you have been provided access to and the opportunity to read the Disclosure Statements.

(Designee of Funeral Home)	(Buyer)
(Funeral Home)	(Contract Date)

#### **VIII. PENALTIES OR RESTRICTIONS**

The (funeral home) \_\_\_\_\_\_, has the following penalties or restrictions on the provisions of this contract.

1. (Insert geographic restrictions);

2. (Insert an explanation of the Funeral Home's inability to perform the request(s) of the Buyer);

3. (Insert a description of any other circumstances which apply);

4. (Insert information that if particular goods and services specified in the contract are unavailable at the time of need):

A. The funeral home shall be required to furnish supplies and services similar in style and at least equal in quality of material and workmanship; and

B. The representative of the deceased shall have the right to choose the supplies or services to be substituted.

Addendum to Preneed Contract

#### APPOINTEE AGREEMENT

I appoint \_\_\_\_\_\_ of (address) \_\_\_\_\_\_ to assist with the preneed arrangements in my behalf. The relationship of my appointee to me is

Contract Beneficiary:	Date:		
I accept the request of (contract I	beneficiary)		_ to assist with his/her
preneed arrangements.			
Appointee:	Date:		
The foregoing was acknowledged	before me this	day of _	, 19
Notary:			
Date Commission Expires:			

18VAC65-40-10. Definitions.

Part I

#### **General Provisions**

In addition to words and terms defined in § 54.1-2800 of the Code of Virginia, the following words and terms when used in this chapter shall have the following meanings unless the context clearly indicates otherwise:

"Direct supervision" means that a <u>person</u> licensed <u>for the practice of</u> funeral service <u>professional, funeral directing, or embalming</u> is present and on the premises of the facility.

"Supervisor" means a licensed employee at the training site who has been approved by the board to provide supervision for the funeral intern.

"Training site" means the licensed funeral establishment, facility, or institution that has agreed to serve as a location for a funeral service internship and has been approved by the board.

#### 18VAC65-40-40. Fees.

A. The following fees shall be paid as applicable for registration:

1. Funeral service <u>, funeral directing, or embalming</u> intern registration	\$150
2. Funeral service, funeral directing, or embalming intern renewal	\$125
3. Late fee for renewal up to one year after expiration	\$45
4. Duplicate copy of intern registration	\$25
5. Handling fee for returned check or dishonored credit card or debit card	\$50
6. Registration of supervisor	\$35
7. Change of supervisor	\$35
8. Reinstatement fee	\$195

B. Fees shall be made payable to the Treasurer of Virginia and shall not be refundable once submitted.

#### 18VAC65-40-90. Renewal of registration.

A. The funeral service, <u>funeral directing</u>, or <u>embalming</u> intern registration shall expire on March 31 of each calendar year and may be renewed by submission of the renewal notice and prescribed fee.

B. A person who fails to renew a registration by the expiration date shall be deemed to have an invalid registration. No credit will be allowed for an internship period served under an expired registration.

C. The funeral service, <u>funeral directing</u>, <u>or embalming</u> intern is responsible for notifying the board within 14 days of any changes in name, address, employment, or supervisor. Any notices shall be validly given when mailed to the address on record with the board.

#### 18VAC65-40-110. Reinstatement of expired registration.

A. A funeral service, <u>funeral directing</u>, <u>or embalming</u> intern whose registration has expired may be reinstated within one year following expiration by payment of the current renewal fee and the late renewal fee. B. A funeral service, <u>funeral directing</u>, or <u>embalming</u> intern whose registration has been expired for more than one year shall apply for reinstatement by submission of an application and payment of a reinstatement fee. The board may consider reinstatement of an expired registration for up to three years following expiration.

C. When a registration is not reinstated within three years of its expiration date, a new application for registration shall be filed and a new internship begun.

#### 18VAC65-40-130. Funeral service, funeral directing, or embalming internship.

Part II

#### Funeral Service Internship Requirements

A. The <u>An</u> internship <u>for funeral service</u>, <u>funeral directing</u>, <u>or embalming</u> shall consist of at least <del>3,000</del> <u>2,000</u> hours of training to be completed within no less than 12 months and no more than 48 months. For good cause shown, the board may grant an extension of time for completion of an internship.

B. The funeral service intern shall be assigned a work schedule of not less than 20 hours nor more than 60 hours per week in order to receive credit for such training. For good cause shown, the board may waive the limitation on an intern's work schedule.

C. A funeral service intern shall receive training in all areas of funeral service.

D. A funeral directing intern shall receive training in all areas of funeral directing, including assisting in at least 25 funerals, 25 arrangement conferences, as well as visitations and financing of funeral services.

<u>E. An embalming intern shall receive training in all aspects of embalming practice, including</u> assisting in at least 25 embalmings, as well as treatment, restorative art, safety and sanitation, and organ, tissue, or anatomical donation.

#### 18VAC65-40-180. Intern application package for funeral service licensure.

A. Any person who meets the qualifications of § 54.1-2817 of the Code of Virginia may seek registration with the board as a funeral service intern by submission of an application package, which shall include documentation of the qualifications and signatures of any supervising licensees.

B. Applicants shall submit school transcripts as part of an application package, including the required fee and any additional documentation as may be required to determine eligibility.

#### <u>18VAC65-40-185. Intern application for funeral directing or embalming licensure.</u>

A. An applicant, who attests to holding a high school diploma or its equivalent, may seek registration with the board as a funeral directing or an embalming intern by submission of an application package, which shall include documentation of the qualifications and signatures of any supervising licensees.

<u>B. Applicants shall submit school transcripts as part of an application package, including the</u> required fee and any additional documentation as may be required to determine eligibility.

<u>C. The board, in its discretion, may approve an application to be a funeral directing or an</u> <u>embalming intern for an individual convicted of a felony, if the applicant has successfully fulfilled</u> <u>all conditions of sentencing, been pardoned, or has had civil rights restored. The board shall not,</u> <u>however, approve an application to be an intern for any person convicted of embezzlement or of</u> <u>violating subsection B of Virginia Code § 18.2-126. The board, in its discretion, may refuse to</u> <u>approve an application to be a funeral directing or an embalming intern for an individual who has</u> <u>a criminal or disciplinary proceeding pending against him in any jurisdiction in the United States.</u>

18VAC65-40-220. Qualifications of training site.

A. The board shall approve only an establishment or two combined establishments to serve as the training site or sites that:

1. Have a full and unrestricted Virginia license;

2. Have complied in all respects with the provisions of the regulations of the Board of Funeral Directors and Embalmers; and

3. Have For a funeral service internship, have 50 or more funerals and 50 or more bodies for embalming over a 12-month period for each person to be trained. This total must be maintained throughout the period of training. If the establishment does not meet the required number of funerals or embalmings, the funeral service intern may seek approval for an additional training site-<u>; or</u>

<u>4. For a funeral directing internship, have 50 or more funerals over a 12-month period for</u> <u>each person to be trained. This total must be maintained throughout the period of</u> <u>training. If the establishment does not meet the required number of funerals, the funeral</u> <u>directing intern may seek approval for an additional training site; or</u>

5. For an embalming internship, have 50 or more bodies for embalming over a 12-month period for each person to be trained. This total must be maintained throughout the period of training. If the establishment does not meet the required number of embalmings, the embalming intern may seek approval for an additional training site.

B. The board may grant approval for a resident trainee <u>funeral service or embalming intern</u> to receive all or a portion of the embalming training at a facility of state or federal government or an accredited educational institution.

#### 18VAC65-40-250. Requirements for supervision.

A. Training shall be conducted under the direct supervision of a licensee or licensees approved by the board. Credit shall only be allowed for training under direct supervision.

B. The board shall approve only funeral service licensees, licensed funeral directors, or licensed embalmers to give funeral training who have a full and unrestricted Virginia funeral license, have at least two consecutive years in practice and are employed full time in or under contract with the establishment, facility, or institution where training occurs.

C. A supervisor licensed as an embalmer or a funeral director shall provide supervision only in the areas of funeral practice for which he is licensed.

D. Failure to register as a supervisor may subject the licensee to disciplinary action by the board.

E. If a supervisor is unable or unwilling to continue providing supervision, the funeral service intern shall obtain a new supervisor. Credit for training shall resume when a new supervisor is approved by the board and the intern has paid the prescribed fee for the change of supervisor.

<u>F. No more than a combined total of two funeral service, funeral directing, or embalming</u> <u>interns shall be concurrently registered under any one person licensed for the practice of funeral</u> <u>service, funeral directing or embalming. Each supervisor for a registered funeral directing intern</u> <u>or a registered embalming intern must be actively employed by or under contract with a funeral</u> establishment.

#### 18VAC65-40-280. Supervisor application package.

A. A licensee seeking approval by the board as a supervisor shall submit a completed application and any additional documentation as may be required to determine eligibility.

B. The application for supervision of a funeral service, <u>funeral directing</u>, or <u>embalming</u> intern shall be signed by the establishment manager and by the persons who will be providing supervision for embalming, <u>funeral directing</u>, or <del>and</del> for <del>the</del> funeral services.

#### 18VAC65-40-320. Reports to the board.

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A. The intern, the supervisor or supervisors, and the establishment shall submit a written report to the board at the end of every 1,000 hours of training. The report shall:

1. Specify the period of time in which the 1,000 hours has been completed and verify that the intern has actually served in the required capacity during the preceding period; and

2. Be received in the board office no later than 14 days following the end of the completion

of 1,000 hours. Late reports may result in additional time being added to the internship.

B. If the internship is terminated or interrupted prior to completion of 1,000 hours or if the intern is changing supervisors or training sites, the intern and the supervisor shall submit a partial report to the board with a written explanation of the cause of program termination or interruption or of the change in training or supervision.

1. The partial report shall provide the amount of time served and the dates since the last reporting period. Credit for partial reports shall be given for the number of hours of training completed.

2. Partial reports shall be received in the board office no later than 14 days after the interruption or termination of the internship or after the change in supervisors or training sites. Credit may be deducted for late reports.

<u>C. An intern shall not receive credit for training hours on a new 1,000 hour report until the</u> previous 1,000 hour report has been approved by the Board.

D. Credit shall not be allowed for any period of internship that has been completed more than three years prior to application for license or more than five years prior to examination for license. If all requirements for licensure are not completed within five years of initial application, the board may deny an additional internship. A funeral directing or an embalming intern may continue to practice for up to 90 days from the completion of his internship hours or until he has taken and received the results of all examinations required by the board, whichever occurs first. However, the board may waive such limitation for any person in the armed service of the United States when application for the waiver is made in writing within six months of leaving service or if the board determines that enforcement of the limitation will create an unreasonable hardship.

#### 18VAC65-40-340. Supervisors' responsibilities.

#### Part III

Internship: Funeral Supervisors' Responsibilities

A. The supervisor shall provide the intern with all applicable laws and regulations or sections of regulations relating to the funeral industry.

B. The supervisor shall provide the intern with copies of and instruction in the use of all forms and price lists employed by the funeral establishment.

C. The supervisor shall provide the <u>funeral service or funeral directing</u> intern with instruction in all aspects of funeral services and shall allow the intern under direct supervision to conduct all necessary arrangements for a minimum of 25 funerals.

D. The embalming supervisor shall provide instruction on all necessary precautions, embalming functions, and reporting forms and shall allow the <u>funeral service or embalming</u> intern under direct supervision to perform a minimum of 25 embalmings.

E. The supervisor shall provide the <u>funeral service or funeral directing</u> intern with instruction in making preneed funeral arrangements and instruction on the laws and regulations pertaining to preneed funeral contracts and disclosures.

F. The supervisor shall provide <u>the funeral service or funeral directing intern</u> instruction on cremation and on the laws and regulations pertaining to cremation.

G. If a training site does not offer preneed funeral planning or cremation services, the supervisor shall arrange for such training at another licensed funeral establishment that does.

#### 18VAC65-40-640. Disciplinary action.

#### Part IV

#### Refusal, Suspension, Revocation, and Disciplinary Action

The board may refuse to issue or renew a license, registration, or approval to any applicant; and may suspend for a stated period of time or indefinitely, or revoke any license, registration, or approval, or reprimand any person, or place his license or registration on probation with such terms and conditions and for such time as it may designate or impose a monetary penalty for failure to comply with the <u>laws and</u> regulations of the Board of Funeral Directors and Embalmers.

# BOARD DISCUSSION AND ACTION

### **Board of Funeral Directors and Embalmers**

### **GUIDANCE FOR INSPECTORS <u>AND LICENSEES</u>**

#### If a funeral home or crematory transports a body from the hospital or place of death, does the body have to be in a cremation container?

The intent of the regulation is that upon arrival at the funeral home the decedent shall be placed in a cremation container for transfer to the crematory. 18VAC65-20-436(C).

### Is the DEQ permit number of the retort required on every form in the deceased's cremation record?

No, it is only required to be listed on one form in the decedent's cremation record. 18VAC65-20-436(D).

### Can a crematory that operates within a funeral establishment have a separate manager of record or can the establishment's manager serve as the manager of record for both?

Yes, a manager of record of the funeral establishment can also serve as manager of record of the crematory or they can have two separate managers. However if the manager of record of the crematory is not a licensee, the establishment's manager of record is ultimately responsible for both the establishment and the crematory. 18VAC65-20-435.

# If a crematory is not a funeral establishment or a branch of a funeral establishment, can they sell preneed?

No, they must be licensed as a funeral establishment or a branch of a funeral establishment. Va. Code § 54.1-2805.

#### Do the regulations still require a contract number on a preneed contract?

No, however the funeral home must be able to show verification of the funding and payment. Va. Code § 54.1-2820.

#### What duties can unlicensed staff perform in the preparation of the body?

An unlicensed person may assist with cosmetizing, dressing and casketing the deceased. An unlicensed individual may wash or use soap and water to cleanse or prepare a dead human body for disposition by the authorized agents, family, or friends of the deceased who do so privately without pay or as part of the ritual washing and preparation of dead human bodies prescribed by religious practices.

#### When a funeral home takes arrangement instructions from another funeral home on an atneed contract, whose signature should be on the buyer's signature line?

It is not mandated by regulations but is suggested to have the calling funeral home's name and the name of the funeral director who is giving instruction on the buyer's signature line.

#### Can a funeral home keep a log or spreadsheet versus an individual embalming record?

No, 18VAC65-20-510 clearly requires that every funeral establishment shall record and maintain a separate, identifiable report for each embalming procedure conducted, which shall at a minimum include the following: the deceased's name and date of death, the date

and location of the embalming, the name and signature of the embalmer and the license number of the embalmer and if the embalming was performed by a funeral service intern and if so the signature of the supervisor, location of embalming, date of death, date of embalming.

# If a funeral home lists the full price of a package on the Statement of Goods and Services must it also identify on the contract the specific items that are included in the package?

Yes, the funeral home may either list th<u>e items</u> individually on the Statement of Goods and Services or place an asterisk around each item included in the package on the contract. The intent is that the reader can understand which items are included in the package. (Appendix III)

#### Is it acceptable to the board for a license to be posted in a private business office?

No, a public lounge or an arrangement room is acceptable. 18VAC65-20-50 states that each licensee shall post an original or photocopy of his license in a place conspicuous to consumers of funeral services in each establishment or branch where he is employed.

Additionally, if the funeral establishment uses contract embalmers only on rare occasions, a funeral home does not have to post that embalmer's license as long as the funeral home keeps it on file (Board approved 12/06).

#### Can enamel based paint be used as a material impervious to water?

Enamel based paint is considered impervious to water and is an acceptable material for the floor and wall surfaces.

### May a drainage tube be connected to the embalming table and run straight into the sewer? Yes, the regulations states that the preparation room shall be equipped with a flush or slop sink connected with public sewer or with septic tank where no pubic sewer is available. 18VAC65-20-580.

# Can the disinfectants and antiseptic solutions be stored on the floor in the preparation room in properly labeled containers?

Yes, both disinfectants and antiseptic solutions may be stored on the floor of the prep room in properly labeled containers. Inventories of embalming and preparation materials shall be stored in a container and in a manner that makes them impervious to water and protects them from contamination. 18VAC65-20-570.

#### What type of evidence does the board want regarding disposal of waste materials?

Disposal of all waste materials shall be in conformity with local, state, and federal law and regulation to avoid the possible spread of disease. The funeral service establishment shall provide evidence of a current contractual agreement with or services provided by a licensed medical waste disposal company. Evidence may include a letter of agreement, a contract or a recent billing for the service. 18VAC65-20-590.

#### Will the board accept electronic copies of requested documents that are no longer current?

Yes, the Board will accept electronic copies of forms that are no longer current.

### Can the main funeral service establishment maintain all records, including those for branch establishments?

Yes, with the exception of embalming reports, which must be maintained at the site of the embalming pursuant to 18VAC65-20-700(A).

### If the funeral home charges the same price for embalming of normal remains and autopsy remains, is it only necessary to list the charge once on the general price list?

Yes. (See Appendix 1 – General Price list)

#### Can you provide guidance on the price range for the following categories?

**Immediate Burial:** Your prices should range from your the price for immediate burial package with container provided by purchaser to your the price for immediate burial package plus your most expensive casket.

**Direct Cremation**: A price range must be given for a direct cremation. Your prices should range from <u>the price of</u> direct cremation with a container provided by the purchaser to the price for direct cremation plus the most expensive wooden casket acceptable for cremation or the most expensive cremation casket. <u>whichever is higher</u>. When in doubt, please refer to Appendix 1 for reference or call the board office.

**Funeral Merchandise**: The casket and outer burial container price ranges shall match the prices on the Casket and Outer Burial <u>Container</u> Price Lists. The price does not include tax on the merchandise.

#### Is manufacturer information required for casket and outer burial container price lists?

**Outer Burial Container Price List**: The required disclosure shall be required on the Outer Burial List and on the General Price List. (According to FTC, if the required disclosure is on the Outer Burial Container Price List, then it is not necessary to have it on the General Price List).

Yes. Although the FTC does not require the manufacturers' names on the price lists, the Board does require this as means to identify the caskets and outer burial containers. 18VAC65-20-630; Appendix I and II.

# Must the preneed list be separate from the insurance company's list and can a blanket statement be used indicating if 10% of the funds are retained?

The list may have a blanket statement indicating whether 10% of the funds are retained and if funeral merchandise is stored on the premises. 18VAC65-30-70. The preneed list must be separate from the insurance company's list and contain the required information stipulated by 18VAC65-30-70.

# When do you add a name to the preneed list and when should you remove a name from the chronological list?

The proper time to add a name to the preneed list is when the funeral director and the buyer sign the pre-need contract. The time to remove a name from the list is after the death of the contract beneficiary.

#### What is a proper ventilation system?

The preparation room must have a ventilation system, which operates and is appropriate to the size and function of the room, and takes the air from the inside to the outside of the room. Holding a piece of paper near the vent usually will provide an adequate test for an operable ventilation system. *See, e.g.*, 18VAC65-20-580(1).

# The language in Virginia Code § 54.1-2811.1 (B) is somewhat vague in the actual refrigeration requirement. The language reads "no more than approximately 40 degrees." What temperature will be within acceptable limits?

The Board agreed to accept a 10% variance of the required temperature.

#### What constitutes evidence of placing and maintaining a body in refrigeration?

Evidence of compliance with the requirement for refrigeration shall be maintained as a log entry or other documentation indicating times of placement in and removal of a body from refrigeration. 18VAC65-20-581(C).

#### <u>Can the preparation room for a funeral establishment be located in a separate building on</u> the premises, or must the preparation room be contained within the main structure of the <u>funeral establishment?</u>

The Board's statues and regulations do not specify that the preparation room be contained within the main establishment building, as long as it is part of the property licensed as the main or branch establishment and is encompassed by the certificate of occupancy issued by the local building official. A preparation room located at a separate premises or property with a separate or different address should be licensed as a separate funeral services establishment. The facility should ensure the appropriate care and handling of decedents who may be transported between separate buildings on the premises of the funeral establishment. See Va. Code §§ 54.1-2800, 54.1-2811, 54.1-2811.1.

# <u>Can a crematory open a second retort in a second building under the crematory's singular</u> <u>registration?</u>

According to the *Code of Virginia*, a "crematory" or "crematorium" means "a facility containing a furnace for cremation of dead human bodies." If the second retort is located on a separate property with a separate address, the retort in the second building should be registered separately as a crematory. A crematory that does not provide funeral services directly to the public is not required to obtain a separate license as a funeral establishment. Va. Code §§ 54.1-2800, 54.1-2814.1.

### If embalming is included as a charge in a preneed contract, is this considered express permission to embalm at-need?

A dead human body shall not be embalmed in the absence of express permission by a next of kin of the deceased or a court order. Va. Code §§ 54.1-2806(26), 54.1-2811.1 (B). Express permission by a next of kin for embalming means written authorization to embalm as a specific and separate statement on a document or contract provided by the funeral establishment. 18VAC65-20-510.

The contract buyer or purchaser of a preneed contract may be the person who passes, not their next of kin, and the wording of the express permission language references permission

given at-need rather than preneed (next of kin *of the deceased*). Accordingly, unless there is additional documentation indicating express permission to embalm, the inclusion of an embalming charge in a preneed contract alone would not constitute express permission.

### Virginia Board of Funeral Directors and Embalmers

### Guidelines for Processing Applications for Licensure: Examination, Endorsement and Reinstatement

Applicants for licensure or registration by examination, endorsement and reinstatement who meet the qualifications as set forth in the law and regulations shall be issued a license, registration, or certificate pursuant to authority delegated to the Executive Director of the Board of Funeral Directors and Embalmers as specified in the Bylaws of the Board. (*See* Article V, Bylaws.)

An applicant whose license, registration, or certificate has been revoked or suspended for any reason other than nonrenewal by another jurisdiction is not eligible for licensure or certification in Virginia unless the credential has been reinstated by the jurisdiction which revoked or suspended it. (Va. Code § 54.1-2408.) A suspension or revocation by another jurisdiction that has been stayed on terms is not considered to be reinstated for purposes of Va. Code § 54.1-2408.

Affirmative responses to any questions on applications for licensure, registration, or certification that might constitute grounds for the Board to refuse to admit a candidate to an examination, refuse to issue a license, registration, or certificate, or impose sanction shall be referred to the Board President for guidance on how to proceed.

A criminal conviction for any felony may cause an applicant to be denied licensure or registration. Each applicant, however, is considered on an individual basis, and there are no criminal convictions or impairments that are an absolute bar to licensure or registration by the Board of Funeral Directors and Embalmers. The Board may, in its discretion, license an individual convicted of a felony if he or she has successfully fulfilled all conditions of sentencing, been pardoned, or had his or her civil rights restored. (Va. Code § 54.1-2813.) The Board shall not, however, approve an application to be a funeral service intern for any person convicted of embezzlement or of violating subsection B of § 18.2-126. (Va. Code § 54.1-2817.)

Applications for licensure, registration, and certification include questions about the applicant's history, including:

- 1. Any and all criminal convictions;
- 2. Any past action taken against the applicant in another state or jurisdiction, including denial of licensure, certification, or registration in another state or jurisdiction; and
- 3. Any mental or physical illness or chemical dependency condition that could interfere with the applicant's ability to practice.

Replying "yes" to any questions about convictions, past actions, or possible impairment does not mean the application will be denied. It simply means more information must be gathered and considered before a decision can be made. Sometimes an administrative proceeding is required before a decision regarding the application can be made. The Board of Funeral Directors and Embalmers has the ultimate authority to approve or deny an applicant for licensure, registration, or certification (Va. Code § 54.1-2806.)

#### The following information will be requested from an applicant with criminal conviction:

• A certified copy of all conviction orders (obtained from the courthouse of record);

- Evidence that all court ordered requirements were met (i.e., letter from the probation officer if on supervised probation, evidence of paid fines and restitution, etc.); and
- A letter from the applicant explaining the factual circumstances leading to the criminal offense(s).

### The following information will be requested from an applicant with past disciplinary action or licensure/certification/registration denial in another state (unrelated to criminal convictions):

- A certified copy of the Order for disciplinary action or denial from the other state licensing entity;
- A certified copy of any subsequent actions (i.e. reinstatement), if applicable; and
- A letter from the applicant explaining the factual circumstances leading to the action or denial.

#### The following information may be requested from applicants with a possible impairment:

- Evidence of any past treatment (i.e., discharge summary from outpatient treatment and inpatient hospitalizations);
- A letter from the applicant's current treating healthcare provider(s) describing diagnosis, treatment regimen, compliance with treatment, and an analysis of the applicant's ability to practice safely; and
- A letter from the applicant explaining the factual circumstances of the condition or impairment and addressing ongoing efforts to function safely (including efforts to remain compliant with treatment, maintain sobriety, attendance at AA/Na meetings, etc.).

### The Executive Director may approve the application without referral to the Board President in the following cases:

- 1. The applicant's history of a criminal conviction does <u>not</u> constitute grounds for denial (any felony or any misdemeanor involving moral turpitude) or constitute grounds for Board action pursuant to §54.1-2806 of the Code of Virginia. (Article V, Bylaws; Va. Code § 54.1-2806.)
- 2. The applicant has a history of criminal conviction for felonies or misdemeanors involving moral turpitude, but the following criteria are met:
  - Conviction history includes only misdemeanors which are greater than 5 years old, as long as court requirements have been met;
  - If one misdemeanor conviction is less than 5 years old, the court requirements have been met, and the crime was unrelated to the license or registration sought; or
  - If the applicant was convicted of one felony more than 10 years ago, when that one felony was non-violent in nature and all court/probationary/parole requirements have been met.
- 3. Reported juvenile convictions.
- 4. Applicants with a conviction history previously reviewed and approved by the Board of Funeral Directors and Embalmers, provided no subsequent criminal convictions exist. (Article V, Bylaws.)

## **Consideration of Additional Guidance – Licensure of Funeral Directors and Embalmers**

- Educational Requirements (Funeral Directing Program and Pathology Coursework)
- Board-approved Programs (Pathology Coursework)
- Intern Reporting (Funeral Directing and Embalming Interns)

#### **Educational Requirements – Funeral Director**

#### Language (Emergency Regulations):

#### 18VAC65-20-231. Requirements for a funeral director license by examination.

#### A. To qualify for licensure as a funeral director, a person shall:

<u>3. Have graduated from a school of mortuary science or funeral service accredited by the American</u> <u>Board of Funeral Service Education, Incorporated, or have completed an Associate's Degree or its</u> <u>equivalent, which consists of at least 60 credit hours of coursework, from a funeral directing</u> <u>program approved by the board;</u>

4. Have successfully completed coursework in the area of pathology as approved by the board;

#### 1. Funeral Director – Degree Requirement

#### 2. Funeral Director - Coursework in Pathology

Attachment – S. Johnson E-mail, December 1, 2020)

#### **Board-approved Programs**

#### 1. Coursework in Pathology

<u>Attachment</u> - C. Lopasky E-mail, January 5, 2021 with proposal from Commonwealth Institute of Funeral Service



#### **Funeral Director only license**

1 message

#### Scott Johnson <sjohnson@hancockdaniel.com>

Tue, Dec 1, 2020 at 10:39 AM

To: "DC David E. Brown - Virginia Department of Health Professions (David.Brown@dhp.virginia.gov)" <david.brown@dhp.virginia.gov>, "Corie E. Tillman Wolf (corie.wolf@dhp.virginia.gov)" <corie.wolf@dhp.virginia.gov> Cc: Tyler Cox <tcox@hancockdaniel.com>, Ben Traynham <btraynham@hancockdaniel.com>, Kathy Martin <kmartin@hancockdaniel.com>

Dr. Brown,

Good morning.

In follow up to this morning, wanted to share an inquiry that my client Services Corporation International received from the Commonwealth Institute for Funeral Services.

You will recall that when the RAP and the Funeral Director Board acted on the regulations for the FD only license, a requirement was added for applicants to obtain "coursework in pathology." We shared at the time a concern that such programs do not exist in hardly any FD mortuary programs. Hence we did not want this to be a work force barrier. This school is trying to bridge the gap so any nod that this approach would be an acceptable pathway would be appreciated.

Best,

Scott

"We are seeking clarification regarding the new legislation in Virginia concerning a funeral director only license. The new rules discuss completion of "coursework" in pathology. Does this mean a college course that is credit-bearing, and if so, then is there a desired number of credit hours? Or, does this mean any type of course that covers the material, does not necessarily earn college credit, and is approved by the Virginia board?

Commonwealth Institute of Funeral Service is wishing to help Virginia professionals that desire licensure as a funeral director. However, we are unable to offer such a course that satisfies the new legislation if college credit is required. By this, we mean that completion would show earned college credit hours and a letter grade on an official transcript. The needed course does not wholly exist in our current curriculum as a part of our currently approved programs. This will change in the future with the implementation of a new curriculum and updated programs that will include the course needed for Virginia licensure. At this time, though, our school is prepared to create a stand-alone course that includes the required curricular elements. This course would be akin to an online correspondence course or continuing education course; minus any college credit."

#### W. SCOTT JOHNSON, Esq.

HANCOCK, DANIEL & JOHNSON, P.C.

Richmond Office | 804-402-6279 cell

sjohnson@hancockdaniel.com | vCard



http://www.hancockdaniel.com/

zixunencrypt

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### Proposal to offer Pathology course

1 message

**Cody Lopasky** <c.lopasky@commonwealth.edu> To: "Corie.Wolf@dhp.virginia.gov" <Corie.Wolf@dhp.virginia.gov> Cc: "David.Brown@dhp.virginia.gov" <David.Brown@dhp.virginia.gov> Tue, Jan 5, 2021 at 11:57 AM

Dear Ms. Tillman Wolf,

I hope that this email finds you well and that your holidays were enjoyable. Please see attached our proposal to offer a course in Pathology to meet the needs of applicants for funeral directing licensure in Virginia. We are excited to make this opportunity available and await your approval. Do not hesitate to contact us with any questions.

Cody L. Lopasky, MA, CFSP Associate Dean of Academics & Distance Education Coordinator Commonwealth Institute of Funeral Service Houston, TX Phone: (281) 873-0262



Virginia Pathology proposal letter.pdf 467K



Ms. Corie Tillman Wolf, J.D., Executive Director Virginia Board of Funeral Directors and Embalmers 9960 Mayland Drive, Suite 300 Henrico, Virginia 23233-1463

Dear Ms. Tilllman Wolf,

Commonwealth Institute of Funeral Service, located in Houston, Texas, offers a Certificate in Funeral Directing program for individuals seeking licensure as a funeral director only. Our school is accredited by the American Board of Funeral Service Education, and we are authorized by the State of Texas as a degree granting institution.

It is our understanding the Board of Funeral Directors and Embalmers recently approved draft regulations for the issuance of a funeral director license in Virginia. Upon reviewing the draft regulations, we note in the requirement that an applicant for licensure must have "successfully completed coursework in the area of pathology as approved by the board..." Commonwealth Institute proposes to offer a course in pathology, tailored toward the needs of a non-embalming funeral director. This non-credit bearing course would be offered, on-line, to any candidate for licensure in Virginia or other state requiring coursework in pathology.

Accordingly, we have devised the following curriculum:

Lesson 1 – Intro to pathology

- Definition and subdivisions of Pathology
- Disease terminology
- Etiology, predisposing factors, and exciting causes
- Lesson 2 Intro to OSHA
  - OSHA Act of 1970
  - Hazard Communication Standard

Lesson 3 – Formaldehyde Standard

- Acute and chronic effects of exposure
- First aid
- Formaldehyde monitoring
- Work practice controls



Lesson 4 - Bloodborne Pathogens Standard

- OPIM
- Exposure control plans and first aid
- Regulated waste
- PPE
- Cleaning and decontamination
- Hep-B vaccination
- Lesson 5 Control of Microorganisms
  - Levels of control
  - Methods of control chemical and physical
- Lesson 6 Disease and Immunology
  - Types/sources of infections
  - Types of diseases
  - Incidences of communicable infections
  - Factors influencing virulence
  - Portals of entry and exit
  - Immunology

It is proposed that each lesson should have a quiz to confirm completion and understanding. Based on the recommendations of the Virginia board, a comprehensive "final exam" can also be included. Upon successful completion of the course, a student would be issued a certificate of completion. It is our belief the proposed curriculum meets the requirement of "coursework in the area of pathology" and ask for your preliminary approval.

Thank you in advance,

Stuart Moen, MA, CFSP Interim President & Dean of Academics

Cody Lopasky, MA, CFSP Associate Dean of Academics & Distance Education Coordinator

Cc: Dr David E. Brown, D.C., Executive Director Virginia Department of Health Professions

#### **Board of Funeral Directors and Embalmers**

#### Suggested Guidance for Consideration – Educational Requirements and Pathology Coursework

#### 1. Educational Requirements – Funeral Director

For licensure as a Funeral Director in Virginia, the Board's Emergency Regulations, 18VAC65-20-231(A) (effective January 5, 2021) require the following:

#### A. To qualify for licensure as a funeral director, a person shall:

3. Have graduated from a school of mortuary science or funeral service accredited by the American Board of Funeral Service Education, Incorporated, or have completed an Associate's Degree or its equivalent, which consists of at least 60 credit hours of coursework, from a funeral directing program approved by the board;

In determining whether an applicant meets the educational requirements, the Board provides the following guidance:

- An applicant is required to complete at a minimum an Associate's Degree or its equivalent, which consists of at least 60 credit hours of coursework
- As part of or in addition to the minimum Associate's Degree or 60 hours of coursework required, an applicant is required to complete a Board-approved program in funeral directing (at least 30 credit hours of the 60+ total hours)
- Funeral directing coursework should be completed through a school of mortuary science or funeral service that is accredited by the ABFSE for its mortuary science/funeral service program
- 2. Funeral Directing Course in Pathology

For licensure as a Funeral Director in Virginia, the Board's Emergency Regulations, 18VAC65-20-231(A) (effective January 5, 2021) require the following:

#### A. To qualify for licensure as a funeral director, a person shall:

#### 4. Have successfully completed coursework in the area of pathology as approved by the board;

In determining whether an applicant meets the pathology coursework requirement, the Board provides the following guidance:

• An applicant may provide evidence of successful completion of a course offered by a school or program accredited by the ABFSE for its mortuary science/funeral service

program, whether as part of a curriculum in funeral service, mortuary science, or funeral directing, or as a stand-alone course;

- An applicant may provide evidence of successful completion of a course in pathology that is approved by the Board for licensure as a funeral director; or
- An applicant may provide evidence of passage of a state exam in pathology required as part of the individual's initial licensure as a funeral director in another jurisdiction.

#### **Intern Reporting – Funeral Directors and Embalmers**

Language (Emergency Regulations):

# 18VAC65-40-130. Funeral service, funeral directing, or embalming internship.

Part II

#### Funeral Service Internship Requirements

C. A funeral service intern shall receive training in all areas of funeral service.

D. A funeral directing intern shall receive training in all areas of funeral directing, including assisting in at least 25 funerals, 25 arrangement conferences, as well as visitations and financing of funeral services.

<u>E. An embalming intern shall receive training in all aspects of embalming practice,</u> <u>including assisting in at least 25 embalmings, as well as treatment, restorative art, safety</u> <u>and sanitation, and organ, tissue, or anatomical donation.</u>

#### 18VAC65-40-340. Supervisors' responsibilities.

Part III

Internship: Funeral Supervisors' Responsibilities

A. The supervisor shall provide the intern with all applicable laws and regulations or sections of regulations relating to the funeral industry.

B. The supervisor shall provide the intern with copies of and instruction in the use of all forms and price lists employed by the funeral establishment.

C. The supervisor shall provide the <u>funeral service or funeral directing</u> intern with instruction in all aspects of funeral services and shall allow the intern under direct supervision to conduct all necessary arrangements for a minimum of 25 funerals.

D. The embalming supervisor shall provide instruction on all necessary precautions, embalming functions, and reporting forms and shall allow the <u>funeral service or</u> <u>embalming</u> intern under direct supervision to perform a minimum of 25 embalmings.

E. The supervisor shall provide the <u>funeral service or funeral directing</u> intern with instruction in making preneed funeral arrangements and instruction on the laws and regulations pertaining to preneed funeral contracts and disclosures.

F. The supervisor shall provide <u>the funeral service or funeral directing intern</u> instruction on cremation and on the laws and regulations pertaining to cremation.

G. If a training site does not offer preneed funeral planning or cremation services, the supervisor shall arrange for such training at another licensed funeral establishment that does.

#### Attachments:

- 1. Current Intern Reporting Form for Funeral Service Licensee Intern
- 2. Draft Intern Reporting Form for Funeral Directing Intern
- 3. Draft Intern Reporting Form for Embalmer Intern



### FIRST 1000 HOUR FUNERAL INTERNSHIP REPORT

#### FUNERAL SERVICE INTERN INFORMATION (PLEASE PRINT OR TYPE)

NAME OF INTERN (FULL LEGAL NAME):	RN (FULL LEGAL NAME):		N NO.:
MAILING ADDRESS: STREET	CITY	STATE	ZIP CODE
E-MAIL ADDRESS:			

#### SUPERVISOR AND ESTABLISHMENT INFORMATION (PLEASE PRINT OR TYPE)

NAME OF SUPERVISOR:		LICENSE NO.:		
PHONE NUMBER:	E-MAIL ADDRESS:			
NAME OF ESTABLISHMENT WHERE EMPLOYED:			LICENSE NO.:	
ADDRESS:		CITY	STATE	ZIP CODE

#### 1. REPORTING PERIOD AND HOURS

 Start Date (mm/dd/yy):
 End Date (mm/dd/yy):

 Average No. Hours Per Week:
 TOTAL HOURS WORKED:

2. AREAS OF KNOWLEDGE AND TRAINING. Each intern must receive training in the following areas during the course of their internship. Did the intern receive training in these areas during this reporting period?

LAWS & BUSINESS PRACTICES	Training	
A) Virginia Laws and Regulations	YES	□ NO
B) Federal Laws: FTC, OSHA, ADA	YES	□ NO
C) Vital Statistics and Post-Mortem Regulations	YES	□ NO
D) Merchandise/Merchandising	YES	🗌 NO
E) Funeral Arranging (At Need & Preneed with families)	YES	□ NO
F) Cremation Laws	YES	□ NO
G) Funeral Directing	YES	□ NO
H) Preneed Funeral Laws	YES	□ NO
I) General Business Procedures	YES	□ NO

FUNERAL ARRANGEMENTS AND REMOVALS	Training	
A) First Calls/Removals	YES	□ NO
B) Assisting in Funeral Arrangements	YES	□ NO
C) Funeral Services (Memorial Services, Graveside Services, etc.)	YES	□ NO
D) Visitations	YES	□ NO
E) Cremation	YES	□ NO
F) Administrative Duties (Filing Death Certificates, paperwork, etc.)	YES	□ NO
G) Other Duties (Explain)	YES	□ NO

CARE AND PREPARATION OF BODY	Training	
A) Anatomy	YES	□ NO
B) Restorative Art	YES	□ NO
C) Safety and Sanitation	YES	□ NO
D) Embalming and Proficiency	YES	□ NO
E) Biohazard Awareness, OSHA	YES	□ NO
F) Organ/Tissue Donation	YES	□ NO
G) Anatomical Donation	<b>YES</b>	□ NO

3. **FUNERAL ARRANGEMENTS AND EMBALMINGS.** Please indicate the number completed by the intern during this reporting period. (Case information must be provided in Section 4 below.)

Funeral Arrangements	
Embalmings	

4. CASE INFORMATION. Please provide the following information regarding cases the intern assisted with during this reporting period.

Nome of Decessed (Last Nome First Initial)	Assistance With				
Name of Deceased (Last Name, First Initial)	Embalming	Date	Arrangements	Date	

Name of Deceased (Last Name, First Initial)	Assistance With					
	Embalming	Date	Arrangements	Date		

\*The Virginia Board of Funeral Directors and Embalmers reserve the right to request verification of hours worked and/or cases reported.

#### 5. Attestations. (Must be signed by both Intern and Supervisor)

#### **Funeral Service Intern**

I, the intern named herein, hereby certify that the information provided in this report is true and accurate and that I received the training indicated during this reporting period. I further attest that I have complied with all applicable laws and regulations governing the practice of funeral services. I understand that any false statements or misleading information provided herein shall be sufficient grounds for the denial, suspension, revocation, or discipline of my intern registration or subsequent licensure by the Virginia Board of Funeral Directors & Embalmers, even though it is not discovered until after completion of my internship or issuance of licensure.

Date

Signature of Funeral Service Intern

#### Supervisor

I, the supervisor named herein, hereby certify that the information provided in this report is true and accurate and that the intern named herein received training under my supervision during this reporting period. I further attest that I have complied with all applicable laws and regulations governing the practice of funeral services. I understand that any false statements or misleading information provided herein shall be sufficient grounds for the denial, suspension, revocation, or discipline by Virginia Board of Funeral Directors & Embalmers of my registration as an intern supervisor or of my license as a funeral service licensee.

Signature of Supervisor

\_\_\_\_\_Date \_\_\_\_\_



### **FUNERAL INTERNSHIP – REPORT OF FINAL COMPLETION**

This form is to be completed by the Supervisor and Funeral Intern upon completion of 3,000 training hours.

#### FUNERAL SERVICE INTERN INFORMATION (PLEASE PRINT OR TYPE)

Name of Intern (Full Legal Name):		Registration No.:		
Mailing Address: Street	City		State	ZIP Code
E-mail Address:				

#### SUPERVISOR AND ESTABLISHMENT INFORMATION (PLEASE PRINT OR TYPE)

Name of Supervisor:		License No.:			
Phone Number:	E-mail Address:				
Name of Establishment Where Employed:		Lic	ense No.:		
Address: City		City		State	ZIP Code

#### **SUPERVISOR'S EVALUATION**

<b>Instructions:</b> This section is to be completed by the <b>Supervisor ONLY</b> .		
(1) Has this intern successfully completed the internship?	Yes	🗌 No
(2) Should this intern be entitled to sit for examination for funeral service licensing?	Yes	🗌 No
Please provide an explanation of your answers below. If applicable, identify areas of weakned documentation. Use a separate sheet if necessary.	ess and attach re	levant

INTERN'S EVALUATION			
Instructions: This section is to be completed by the Intern ON	LY.		
(1) Do you believe the training you have received has adequ of funeral service?	ately prepared you for the practice	Yes	🗌 No
(2) Do you agree with the supervisor's evaluation provided a	bove?	Yes	🗌 No
Please provide an explanation of your answers below. Use a sep	arate sheet if necessary.		
FUNERAL INTERN	DAVITS		
I hereby certify that the information provided in this report is hours and training. The case information reported is derived fr and these records are available, upon request, to the Virginia personnel. I further attest that I have complied with all applica services. I understand that any false statements or misleading the denial, suspension, revocation, or discipline of my intern reg Funeral Directors & Embalmers, even though it is not discover licensure.	om records of the establishment when Board of Funeral Directors & Em Ible laws and regulations governing to information provided herein shall be gistration or subsequent licensure by	ere I receive balmers or the practice sufficient gi the Virginic	d training any of its of funeral rounds for a Board of
Date	Signature of Funeral Intern		

#### **SUPERVISOR**

I hereby certify that the information provided in this report is true and accurate and that the intern named herein has completed his or her internship training under my supervision. I further attest that I have complied with all applicable laws and regulations governing the practice of funeral services. I understand that any false statements or misleading information provided herein shall be sufficient grounds for the denial, suspension, revocation, or discipline by Virginia Board of Funeral Directors & Embalmers of my registration as an intern supervisor or of my license as a funeral service licensee.

Date

Signature of Supervisor



### FIRST 1000 HOUR FUNERAL DIRECTING INTERNSHIP REPORT

#### FUNERAL DIRECTING INTERN INFORMATION (PLEASE PRINT OR TYPE)

NAME OF INTERN (FULL LEGAL NAME)		REGISTRATIO	N NO.
MAILING ADDRESS: STREET	CITY	STATE	ZIP CODE
E-MAIL ADDRESS			

#### SUPERVISOR AND ESTABLISHMENT INFORMATION (PLEASE PRINT OR TYPE)

NAME OF SUPERVISOR		LICENSE NO.	
PHONE NUMBER	E-MAIL ADDRESS		
NAME OF ESTABLISHMENT WHERE	E EMPLOYED	LICENSE NO.	
ADDRESS	CITY	STATE	ZIP CODE

#### 1. REPORTING PERIOD AND HOURS

Start Date (mm/dd/yy):

End Date (mm/dd/yy):

Average No. Hours Per Week: \_

TOTAL HOURS WORKED:

2. AREAS OF KNOWLEDGE AND TRAINING. Each intern must receive training in the following areas during the course of their internship. Did the intern receive training in these areas during this reporting period?

LAWS & BUSINESS PRACTICES	Trai	ning
A) Virginia Laws and Regulations	<b>YES</b>	□ NO
B) Federal Laws: FTC, OSHA, ADA	<b>YES</b>	□ NO
C) Vital Statistics and Post-Mortem Regulations	<b>YES</b>	□ NO
D) Merchandise/Merchandising	YES	□ NO
E) Funeral Arranging (At Need & Preneed with families)	<b>YES</b>	□ NO
F) Cremation Laws	<b>YES</b>	□ NO
G) Funeral Directing	<b>YES</b>	□ NO
H) Preneed Funeral Laws	<b>YES</b>	□ NO
I) General Business Procedures	<b>YES</b>	□ NO
J) Financing of Funeral Services	<b>YES</b>	□ NO

FUNERAL ARRANGEMENTS AND REMOVALS	Trai	ning
A) First Calls/Removals	<b>YES</b>	□ NO
B) Assisting in Funeral Arrangements	<b>YES</b>	□ NO
C) Funeral Services (Memorial Services, Graveside Services, etc.)	YES	□ NO
D) Visitations	YES	□ NO

E) Cremation	YES	□ NO
F) Administrative Duties (Filing Death Certificates, paperwork, etc.)	<b>YES</b>	□ NO
G) Other Duties (Explain)	<b>YES</b>	□ NO

CARE AND PREPARATION OF BODY	Trai	ning
A) Safety and Sanitation Requirements	<b>YES</b>	□ NO
B) Biohazard Awareness, OSHA	YES	□ NO
C) Process for Organ/Tissue Donation	YES	□ NO
D) Process for Anatomical Donation	<b>YES</b>	🗌 NO

3. ARRANGEMENT CONFERENCES AND FUNERALS. Please indicate the number of arrangement conferences and funerals completed by the intern during this reporting period. (Case information must be provided in Section 4 below.)

Arrangement Conferences	
Funerals	

4. **CASE INFORMATION.** Please provide the following information regarding cases the intern assisted with during this reporting period. Please use a separate sheet to list additional case information.

	Name of Deceased (Last Name, First Initial)	Date	Arrangement or Funeral? (Che	
1			Arrangement Conference	Funeral
2			Arrangement Conference	Funeral
3			Arrangement Conference	Funeral
4			Arrangement Conference	Funeral
5			Arrangement Conference	🗌 Funeral
6			Arrangement Conference	Funeral
7			Arrangement Conference	🗌 Funeral
8			Arrangement Conference	🗌 Funeral
9			Arrangement Conference	🗌 Funeral
10			Arrangement Conference	🗌 Funeral
11			Arrangement Conference	Funeral
12			Arrangement Conference	🗌 Funeral
13			Arrangement Conference	E Funeral

14		Arrangement Conference	🗌 Funeral
15		Arrangement Conference	🗌 Funeral
16		Arrangement Conference	🗌 Funeral
17		Arrangement Conference	🗌 Funeral
18		Arrangement Conference	🗌 Funeral
19		Arrangement Conference	Funeral
20		Arrangement Conference	🗌 Funeral
21		Arrangement Conference	Funeral
22		Arrangement Conference	🗌 Funeral
23		Arrangement Conference	🗌 Funeral
24		Arrangement Conference	🗌 Funeral
25		Arrangement Conference	Funeral

\*The Virginia Board of Funeral Directors and Embalmers reserve the right to request verification of hours worked and/or cases reported.

#### 5. Attestations. (Must be signed by both Intern and Supervisor)

#### **Funeral Directing Intern**

I, the intern named herein, hereby certify that the information provided in this report is true and accurate and that I received the training indicated during this reporting period. I further attest that I have complied with all applicable laws and regulations governing the practice of funeral services. I understand that any false statements or misleading information provided herein shall be sufficient grounds for the denial, suspension, revocation, or discipline of my intern registration or subsequent licensure by the Virginia Board of Funeral Directors & Embalmers, even though it is not discovered until after completion of my internship or issuance of licensure.

	Date	
Signature of Funeral Directing Intern	_	

#### Supervisor

I, the supervisor named herein, hereby certify that the information provided in this report is true and accurate and that the intern named herein received training under my supervision during this reporting period. I further attest that I have complied with all applicable laws and regulations governing the practice of funeral services. I understand that any false statements or misleading information provided herein shall be sufficient grounds for the denial, suspension, revocation, or discipline by Virginia Board of Funeral Directors & Embalmers of my registration as an intern supervisor or of my license as a funeral service licensee, funeral director, or embalmer.

<b>a</b> •	60	
Signature	of Si	inervisor
Signature	01 50	*Per * 1501

Date



### FIRST 1000 HOUR EMBALMING INTERNSHIP REPORT

#### EMBALMING INTERN INFORMATION (PLEASE PRINT OR TYPE)

NAME OF INTERN (FULL LEGAL NAME)		REGISTRATION	N NO.
MAILING ADDRESS: STREET	CITY	STATE	ZIP CODE
E-MAIL ADDRESS			

#### SUPERVISOR AND ESTABLISHMENT INFORMATION (PLEASE PRINT OR TYPE)

NAME OF SUPERVISOR		LICENSE NO.	
PHONE NUMBER	E-MAIL ADDRESS		7
NAME OF ESTABLISHMENT WHERE	EEMPLOYED	LICENSE NO.	
ADDRESS	СІТҮ	STATE	ZIP CODE

#### 1. REPORTING PERIOD AND HOURS

Start Date (mm/dd/yy): End D

End Date (mm/dd/yy):

Average No. Hours Per Week:

TOTAL HOURS WORKED:

2. AREAS OF KNOWLEDGE AND TRAINING. Each intern must receive training in the following areas during the course of their internship. Did the intern receive training in these areas during this reporting period?

LAWS, BUSINESS PRACTICES, AND DOCUMENTATION	Trai	ning
A) Virginia Laws and Regulations	T YES	□ NO
B) Federal Laws: FTC, OSHA, ADA	YES	□ NO
C) Vital Statistics and Post-Mortem Regulations	YES	□ NO
D) Cremation Laws	<b>YES</b>	□ NO
E) General Business Procedures	YES	□ NO
F) Administrative Duties (Filing Death Certificates, paperwork, etc.)	YES	□ NO
G) Embalming Documentation Requirements	YES	□ NO
H) Other (Explain)	The YES	□ NO

CARE AND PREPARATION OF BODY	Training	
A) Anatomy	<b>YES</b>	□ NO
B) Restorative Art	<b>YES</b>	□ NO
C) Safety and Sanitation	<b>YES</b>	□ NO
D) Embalming and Proficiency	YES	□ NO
E) Biohazard Awareness, OSHA	<b>YES</b>	□ NO

F) Organ/Tissue Donation	<b>YES</b>	□ NO
G) Anatomical Donation	<b>YES</b>	□ NO
H) Storage and Handling Requirements	YES	□ NO

3. **EMBALMINGS.** Please indicate the number of embalmings completed by the intern during this reporting period. (Case information must be provided in Section 4 below.)

Embalmings

4. **EMBALMING CASE INFORMATION.** Please provide the following information regarding embalming cases the intern assisted with during this reporting period. Please use a separate sheet to list additional case information.

	Name of Deceased (Last Name, First Initial)	Date
1		
2		
3		
4		
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6		
7		
8		
9		
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24	
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\*The Virginia Board of Funeral Directors and Embalmers reserve the right to request verification of hours worked and/or cases reported.

#### 5. Attestations. (Must be signed by both Intern and Supervisor)

#### **Embalming Intern**

I, the intern named herein, hereby certify that the information provided in this report is true and accurate and that I received the training indicated during this reporting period. I further attest that I have complied with all applicable laws and regulations governing the practice of embalming. I understand that any false statements or misleading information provided herein shall be sufficient grounds for the denial, suspension, revocation, or discipline of my intern registration or subsequent licensure by the Virginia Board of Funeral Directors & Embalmers, even though it is not discovered until after completion of my internship or issuance of licensure.

Date

Date

Signature of Embalming Intern

#### Supervisor

I, the supervisor named herein, hereby certify that the information provided in this report is true and accurate and that the intern named herein received training under my supervision during this reporting period. I further attest that I have complied with all applicable laws and regulations governing the practice of embalming. I understand that any false statements or misleading information provided herein shall be sufficient grounds for the denial, suspension, revocation, or discipline by Virginia Board of Funeral Directors & Embalmers of my registration as an intern supervisor or of my license as a funeral service licensee, funeral director, or embalmer.

Signature of Supervisor